

INVOICE



A-V SERVICES
 99 FAIRFIELD RD
 FAIRFIELD, NJ 07004
 973-575-5222

INVOICE NUMBER: 0010268-IN

INVOICE DATE: 04/17/2008

SALESPERSON: RPR

CUSTOMER NO: L113/Z

SOLD TO:

SHIP TO:

LEHMAN BROTHERS INC.
 1301 AVENUE OF THE AMERICAS
 ATTN: DAVE DANTO, 9TH FLR.
 NEW YORK, NY 10019

LEHMAN BROTHERS INC.
 745 7TH AVENUE
 ATTN: BEN LOY
 NEW YORK, NY 10019

CONFIRM TO:
 212-526-9335

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS
HD0000004309087	AVS ON-SITE	R13713	NET 10 DAYS

ORDERED	SHIPPED	ITEM NO.	PRICE	AMOUNT
1.00	1.00	SERVICE DEPT-W NUNEZ ONSITE SERVICE DATE: 4/1/08 TECH: WILLIAM NUNEZ 20TH FLOOR ROOM 20C - CRESTRON T.P. IS COMPLETELY FROZEN- THE TOUCH PANEL NEED CALIBRATION, CALIBRATION WAS DONE AND TESTED SOURCES.	343.250	343.25
			Net Invoice:	343.25
			Freight:	0.00
			Sales Tax:	28.75
			Invoice Total:	372.00

2 of 78
INV # 10268**Ricardo Duran**

From: "Loy, Benjamin" <benjamin.loy@lehman.com>
To: "Rick Duran" <rduran@avservices.net>
Cc: "Camilo, Rafael" <rafael.camilo@lehman.com>; "Diaz-Matos, Anthony" <anthony.diazmatos@lehman.com>; "Danto, David" <david.danto@lehman.com>; "Duda, Michael" <michael.duda@lehman.com>
Sent: Friday, March 28, 2008 5:37 PM
Subject: Urgent Service Call Needed: Case HD0000004309087, 745: CR 20 C: Crestron Panel not working URGENT: Please see description below, High priority request, has been assigned to your group.

Rick,

We need to place another urgent service call for 745 20C. Currently the Crestron touchpanel in that room is completely unresponsive and we need to get it back up and running.

I've attempted to troubleshoot, but since Romesh left we don't have the right hardware or software to do find out anything useful beyond "it's not working." I've tried hardware/software restarts and checked all cable connection points and distribution boxes, but the touchpanel will not work when connected to any of the three NET/VIDEO ports in the room. It lights up and displays the control program, but doesn't respond to any keystrokes.

Currently the room is available between 1:00pm and 2:30pm on Monday. Please let me know when you can have someone on site. You can reference the HD number listed above in the subject line.

Benjamin Loy, CTS | Coordinator | AV Support
LEHMAN BROTHERS Business Support Services
Phone: +1-212-526-9335

From: GlobalHelpDesk@lehman.com [mailto:GlobalHelpDesk@lehman.com]
Sent: Friday, March 28, 2008 2:31 PM
To: Multimedia-AM
Subject: Case HD0000004309087, 745: CR 20 C: Crestron Panel not working URGENT: Please see description below, High priority request, has been assigned to your group.



REMEDY TICKET # HD0000004309087

Ticket Information

Summary:	745: CR 20 C: Crestron Panel not working URGENT: Please see description below
Requested by:	Jeremy Zettwoch
Assigned To Group:	Multimedia-AM
Assigned to Individual:	
Category:	Multimedia
Type:	Control System / Touch Panel / Crestron
Item:	Control - Cannot control locally
Status:	Assigned

9/29/2008

Priority: High
Case Type: Incident
Create Date: 03/28/08 14:29:23

Description

745: CR 20 C: Crestron Panel not working URGENT: Please see description below

Jeremy noticed upon attempting to initiate a Video Conference that Crestron panel was frozen. Rebooted the panel several times to no avail. Plugged Crestron panel into alternative source and rebooted, same result.

This is an Urgent request as this room does a large volume of meetings

Work Log

03/28/08 14:29:23 gentkt_bw

This ticket modified via ChangePortal by:jzettwoc:

Ticket created by gentkt_bw and assigned to group Multimedia-AM.

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9/29/2008

INVOICE



A-V SERVICES
 99 FAIRFIELD RD
 FAIRFIELD, NJ 07004
 973-575-5222

INVOICE NUMBER: 0010586-IN

INVOICE DATE: 05/19/2008

SALESPERSON: RPR

CUSTOMER NO: L113/Z

SOLD TO:

SHIP TO:

LEHMAN BROTHERS INC.
 1301 AVENUE OF THE AMERICAS
 ATTN: DAVE DANTO, 9TH FLR.
 NEW YORK, NY 10019

LEHMAN BROTHERS INC.
 745 7TH AVE., 12TH FLOOR
 ATTN: BEN LOY
 NEW YORK, NY 10019

CONFIRM TO:

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS
HD0000004426339	UPS	R13861	NET 10 DAYS

ORDERED	SHIPPED	ITEM NO.	PRICE	AMOUNT
1.00	1.00	EQUIPMENT SIRIUS MODEL #: STRPNP1 SN: KPNP051220000192 NEW	59.320	59.32
			Net Invoice:	59.32
			Freight:	4.60
			Sales Tax:	5.36
			Invoice Total:	69.28

Ricardo Duran

From: "Loy, Benjamin" <benjamin.loy@lehman.com>
To: "Gary Lanzet" <glanzet@avservices.net>; "Rick Duran" <rduran@avservices.net>
Cc: "Danto, David" <david.danto@lehman.com>; "Duda, Michael" <michael.duda@lehman.com>;
"Camilo, Rafael" <rafael.camilo@lehman.com>; "Diaz-Matos, Anthony"
<anthony.diazmatos@lehman.com>; "Ralph Capria" <rcapria@avservices.net>
Sent: Wednesday, April 30, 2008 6:20 PM
Subject: New Sirius Streamer for 745 Fitness Center

Gary & Rick

The Sirius SIR-STRPNP1 Streamer that was installed in the 745 Fitness Center has stopped working and we have been unable to get it to power back on.

We need a new one shipped to us ASAP for us to place into service. You can reference ticket HD0000004426339 on this issue.

Thanks,

Benjamin Loy, CTS | Coordinator | AV Support
LEHMAN BROTHERS Business Support Services
Phone: +1-212-526-9335

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9/29/2008

INVOICE



A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0010590-IN

INVOICE DATE: 05/19/2008

SALESPERSON: RPR

CUSTOMER NO: L113/Z

SOLD TO:

SHIP TO:

LEHMAN BROTHERS INC.
1301 AVENUE OF THE AMERICAS
ATTN: DAVE DANTO, 9TH FLR.
NEW YORK, NY 10019

LEHMAN BROTHERS INC.
745 7TH AVE
ATTN: RAFAEL CAMILO
NEW YORK, NY 10019

CONFIRM TO:
1-212-526-6035

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS
HD0000004402520	AVS ON-SITE	R13818	NET 10 DAYS

ORDERED	SHIPPED	ITEM NO.	PRICE	AMOUNT
1.00	1.00	SERVICE DEPT-AVS ONSITE SERVICE DATE: 4/25/08 TECH: W. NUNEZ & R. PENA BOARDROOM - SWAP OUT A XAP 800 AND LOAD THE NECESSARY SETTINGS. WE HAVE A XAP800 IN OUR BOARDROOM THAT HAS A FAULTY FAN AND WE WANT TO REPLACE IT WITH A SPARE WE HAVE FROM THE OLD EXEC. REBUILD PROJECT. AT THE SAME TIME WE WANT THE TECH TO LOOK INTO A VIDEO ISSSUE WE ARE HAVING WITH OUR CLUBROOM CODEC. ANYTIME WE ROUTE A VIDEO SOURCE TO THE TANDBERG CAMERA INPUT WE GET A NOISY VIDEO SIGNAL- REMOVED AND INSTALLED A XAP800 FROM THE AV RACK, TESTED WITH CLIENT. THE PROBLEM WITH THE VIDEO AT THE CLUBROOM WAS AN ADAPTOR GOING INTO THE TANDBERG, WENT TO RADIO SHACK AND BOUGHT A VIDEO TO S-VIDEO ADAPTER AND INSTALLED IT, ALSO TESTED WITH CLIENT.	666.500	666.50
			Net Invoice:	666.50
			Freight:	0.00
			Sales Tax:	55.82
			Invoice Total:	722.32

#10590

Ricardo Duran

From: "Alvarez, Harold" <harold.alvarez@lehman.com>
To: "Ricardo Duran" <rduran@avservices.net>; "Camilo, Rafael" <rafael.camilo@lehman.com>
Cc: "Manuel, Robert" <robert.manuel@lehman.com>
Sent: Friday, April 25, 2008 2:10 PM
Subject: RE: Service Call - Friday April 25th from 11am - 4pm.

Robert will be onsite and he could be your main point of contact in the Exec floors (55455)

Thank you

Please do not hesitate to contact me with any questions.

Best Regards,

Harold Alvarez C T S
LEHMAN BROTHERS
Executive AV Support
Exec AV: 212 526 5455
Desk: 212 526 4096
Mobile: 646 523 1300
harold.alvarez@lehman.com
P Please don't print this e-mail unless necessary.

-----Original Message-----

From: Ricardo Duran [mailto:rduran@avservices.net]
Sent: Friday, April 25, 2008 1:39 PM
To: Camilo, Rafael
Cc: Alvarez, Harold
Subject: Re: Service Call - Friday April 25th from 11am - 4pm.

Camilo,

William Nunez and Ruben Pena around 4:00 pm.

Thanks,

Ricardo

----- Original Message -----

From: "Camilo, Rafael" <rafael.camilo@lehman.com>
To: "Ricardo Duran" <rduran@avservices.net>
Cc: "Alvarez, Harold" <harold.alvarez@lehman.com>
Sent: Friday, April 25, 2008 1:25 PM
Subject: RE: Service Call - Friday April 25th from 11am - 4pm.

9/29/2008

Rick,

Do you know who is coming and what time we should expect him ?

-----Original Message-----

From: Ricardo Duran [mailto:rduran@avservices.net]
Sent: Thursday, April 24, 2008 10:52 AM
To: Camilo, Rafael
Cc: Duda, Michael; Alvarez, Harold; Danto, David
Subject: Re: Service Call - Friday April 25th from 11am - 4pm.

Rafael,

Sorry for the delay. I will have a tech tomorrow between 11:00 am to 4:00 pm.

Ricardo

----- Original Message -----

From: "Camilo, Rafael" <rafael.camilo@lehman.com>
To: "Camilo, Rafael" <rafael.camilo@lehman.com>; "Rick Duran" <rduran@avservices.net>; <rcapria@avservices.net>
Cc: "Duda, Michael" <michael.duda@lehman.com>; "Alvarez, Harold" <harold.alvarez@lehman.com>; "Danto, David" <david.danto@lehman.com>
Sent: Thursday, April 24, 2008 7:31 AM
Subject: RE: Service Call - Friday April 25th from 11am - 4pm.

Rick / Ralph

I never hear back ?

>
> _____
> From: Camilo, Rafael
> Sent: Tuesday, April 22, 2008 3:00 PM
> To: Rick Duran
> Cc: Duda, Michael; Alvarez, Harold; Danto, David
> Subject: Service Call - Friday April 25th from 11am - 4pm.
>
> Hello Rick,
>
> Can we please schedule a technician to swap out a XAP 800 and load the
> necessary settings. We have a Xap 800 in our board room that has a
> faulty fan and we want to replace it with a spare we have from the
> old exec rebuild project.(Remedy ticket HD0000004402520)
>
> At the same time we want the tech to look into a video issue we are
> having with our Club room codec. Anytime we route a video source to

9/29/2008

- > the Tandberg camera input we get a noisy video signal. (Remedy
- > ticket to follow)
- > The Board room and club rooms are free on Friday April 25th from 11am
- > - 4pm.
- >
- >
- >
- >
- >
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- >

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9/29/2008

INVOICE

A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0010661-IN

INVOICE DATE: 05/23/2008

SALESPERSON: S/GL

CUSTOMER NO: L113

SOLD TO:**SHIP TO:**

IMAGE PROCESSING SYSTEMS
PO BOX 2339
c/o LEHMAN BROS. A/P DEPT.
SECAUCUS, NJ 07096
CONFIRM TO:

LEHMAN BROTHERS
40 CORPORATE PLACE
PISCATAWAY, NJ 088543

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS
LBUSA0000062792	AVS ON-SITE	V22	NET 10 DAYS

ORDERED	SHIPPED	ITEM NO.	PRICE	AMOUNT
6.00	6.00	EQUIPMENT CLARITY WN5020XPGV DATA/VIDEO DISPLAYS W/MOUNT	2,835.330	17,011.98
1.00	1.00	EQUIPMENT CLARITY MISC. CABLES, CONNECTORS & HARDWARE	500.000	500.00
1.00	1.00	EQUIPMENT CLARITY DOCUMENT PACKAGE	75.000	75.00
1.00	1.00	INSTALLATION & FABRICATION PROJECT MGMT., SUBMISSION OF DWGS., ASSEMBLY, FIELD INSTALLATION AND SHIPPING CHARGES	6,372.000	6,372.00
			Net Invoice:	23,958.98
			Freight:	0.00
			Sales Tax:	1,677.13
			Invoice Total:	25,636.11

Purchase Order

INV # 106661

Lehman Brothers - Americas

70 Hudson Street
Jersey City NJ 07302-4585
United States

Vendor: 0000000646
A V SERVICES INC
99 FAIRFIELD ROAD
FAIRFIELD NJ 07004

Dispatch via E-Mail

Purchase Order	Date	Revision	Page
LBUSA-0000062792	Apr-15-2008		1
Payment Terms	Freight Terms	Ship Via	
Net 30	Destination, PPD	Common	
Buyer	Phone	Currency	
Holmes, Mary	1 201 499 6468	USD	

Ship To: 74SXXVBLDG Attn: Lan Ayers, Ivette
745 Seventh Avenue
New York NY 10019-6801
United States

Bill To: P.O. Box 2339
Secaucus NJ 07096-2339
United States

V22

Tax Exempt?	N	Tax Exempt ID:	Replenishment Option:	Standard	Line-Sch	Item/Description	Mfg ID	Quantity	UOM	PO Price	Extended Amt	Due Date
					1- 1	WN5020XPGV AVS--CLARITY WN5020XPGV DATA/VIDEO DISPLAYS WITH MOUNTS 000000000090008211	N/A	6.00	EA	2,835.33	17,011.98	Apr-29-2008

Schedule Total 17,011.98

Item Total 17,011.98

2- 1	Clarity Misc. cables, connectors & hardware	1.00	EA	500.00	500.00	Apr-29-2008
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Schedule Total 500.00

Item Total 500.00

3- 1	Clarity Document Package	1.00	EA	75.00	75.00	Apr-29-2008
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Schedule Total 75.00

Item Total 75.00

4- 1	Non-equipment Costs - Project Management, Submission of Drawings, Assembly, Field Installation, Shipping	1.00	EA	6,372.00	6,372.00	Apr-29-2008
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Schedule Total 6,372.00

Item Total 6,372.00

Total PO Amount 23,958.98

Signature not required on emailed Pos

INVOICE



A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011339-IN

INVOICE DATE: 07/28/2008

SALESPERSON: S/GL

CUSTOMER NO: L113

SOLD TO:

SHIP TO:

IMAGE PROCESSING SYSTEMS
PO BOX 2339
c/o LEHMAN BROS. A/P DEPT.
SECAUCUS, NJ 07096
CONFIRM TO:

LEHMAN BROTHERS
40 CORP. PLACE SOUTH
ATTN: CAROL JO POPP
PISCATAWAY, NJ 08854

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS		
LBUSA0000065063	AVS ON-SITE	V22	NET 10 DAYS		
ORDERED	SHIPPED	ITEM NO.		PRICE	AMOUNT
1.00	1.00	EQUIPMENT		3,911.000	3,911.00
		SONY EVI-HD1 VTC CAMERA #EVI-HD1			
1.00	1.00	EQUIPMENT		16,314.000	16,314.00
		CRESTRON PRO2/STX1700CXP CONTROL SYSTEM			
1.00	1.00	EQUIPMENT		3,807.000	3,807.00
		POLYCOM EF2280/2201 AUDIO CONF SYSTEM BUNDLE			
1.00	1.00	EQUIPMENT		5,743.000	5,743.00
		NEC LCD 4620-2-IT 46" LCD MONITOR			
1.00	1.00	EQUIPMENT		358.000	358.00
		CROWN 180MA MIXER/A,P			
1.00	1.00	EQUIPMENT		1,557.000	1,557.00
		EXTRON RGB109XI COMPUTER INTERFACE			
1.00	1.00	EQUIPMENT		7,872.000	7,872.00
		EXTRON CROSSPOINT 450 PLUS # 60-852-11			
1.00	1.00	EQUIPMENT		13,491.000	13,491.00
		TANDBERG 3000MXP VIDEO CONF CODEC			
1.00	1.00	EQUIPMENT		514.000	514.00

CONTINUED

INVOICE

A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011339-IN

INVOICE DATE: 07/28/2008

SALESPERSON: S/GL

CUSTOMER NO: L113

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SECAUCUS, NJ 07096

LEHMAN BROTHERS
40 CORP. PLACE SOUTH
ATTN: CAROL JO POPP
PISCATAWAY, NJ 08854

CONFIRM TO:

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS
LBUSA0000065063	AVS ON-SITE	V22	NET 10 DAYS

ORDERED	SHIPPED	ITEM NO.	PRICE	AMOUNT
		USB TO CAT5 CONVERTER USB #8290153-01		
2.00	2.00	EQUIPMENT	710.500	1,421.00
		TABLE MICS CS3-RF		
1.00	1.00	EQUIPMENT	340.000	340.00
		DVD/VCR PLAYER W/RACK MOUNT #RDR-VX555		
1.00	1.00	EQUIPMENT	650.000	650.00
		CATV TUNER W/RK1 RACK MOUNT #232-ST5/RK1RM		
1.00	1.00	EQUIPMENT	30.000	30.00
		LINE CONVERTER #TX-LM2		
2.00	2.00	EQUIPMENT	184.000	368.00
		AUDIO DIST AMP MDA-3A #60-440-01		
4.00	4.00	EQUIPMENT	112.250	449.00
		CEILING SPEAKERS SI26 #42-072-03		
1.00	1.00	EQUIPMENT	900.000	900.00
		EQUIPMENT RACK BRK-12		
1.00	1.00	EQUIPMENT	482.000	482.00
		SURGE SUPRESSOR #SX-1115RT		

CONTINUED

INVOICE



A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011339-IN

INVOICE DATE: 07/28/2008

SALESPERSON: S/GL

CUSTOMER NO: L113

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IMAGE PROCESSING SYSTEMS
PO BOX 2339
c/o LEHMAN BROS. A/P DEPT.
SECAUCUS, NJ 07096
CONFIRM TO:

LEHMAN BROTHERS
40 CORP. PLACE SOUTH
ATTN: CAROL JO POPP
PISCATAWAY, NJ 08854

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS		
LBUSA0000065063	AVS ON-SITE	V22	NET 10 DAYS		
ORDERED	SHIPPED	ITEM NO.		PRICE	AMOUNT
1.00	1.00	EQUIPMENT		75.000	75.00
		AVS CUSTOM CONNECTION PANELS			
1.00	1.00	EQUIPMENT		1,750.000	1,750.00
		MISC. CABLES, CONNECTORS & HARDWARE			
1.00	1.00	EQUIPMENT		200.000	200.00
		MISC. DOCUMENTATION PKG			
1.00	1.00	INSTALLATION & FABRICATION		2,400.000	2,400.00
		AVS PROJECT MGMT CHARGES			
1.00	1.00	INSTALLATION & FABRICATION		500.000	500.00
		AVS SUBMISSION OF DRAWINGS			
1.00	1.00	INSTALLATION & FABRICATION		3,000.000	3,000.00
		AVS ASSEMBLY			
1.00	1.00	INSTALLATION & FABRICATION		7,680.000	7,680.00
		AVS FIELD INSTALLATION			
1.00	1.00	G&A		2,500.000	2,500.00

INVOICE



A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011339-IN

INVOICE DATE: 07/28/2008

SALESPERSON: S/GL

CUSTOMER NO: L113

SOLD TO:

IMAGE PROCESSING SYSTEMS
PO BOX 2339
c/o LEHMAN BROS. A/P DEPT.
SECAUCUS, NJ 07096
CONFIRM TO:

SHIP TO:

LEHMAN BROTHERS
40 CORP. PLACE SOUTH
ATTN: CAROL JO POPP
PISCATAWAY, NJ 08854

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS
LBUSA0000065063	AVS ON-SITE	V22	NET 10 DAYS

[illegible]

INN # 11339
V22 - Part 4

Purchase Order

Lehman Brothers - Americas

70 Hudson Street
Jersey City NJ 07302-4585
United States

Vendor: 0000000646
A V SERVICES INC
99 FAIRFIELD ROAD
FAIRFIELD NJ 07004

Dispatch via E-Mail

Purchase Order	Date	Revision	Page
LBUSA-0000065063	May-12-2008		1
Payment Terms	Freight Terms	Ship Via	
Net 30	Destination, PPD	Common	
Buyer	Phone	Currency	
Holmes, Mary	1 201 499 6468	USD	

Ship To: PSCXXVBLDG Attn: Popp, Carol Jo
40 Corporate Place South
Piscataway NJ 08854-6144
United States

Bill To: P.O. Box 2339
Secaucus NJ 07096-2339
United States

Tax Exempt? N Tax Exempt ID:		Replenishment Option: Standard					
Line-Sch	Item/Description	Mfg ID	Quantity UOM	PO Price	Extended Amt	Due Date	
1- 1	EVI-HD1 AVS--SONY EVI-HD1 HD VIDEOCONFERENCING CAMERA 000000000090008327	SONY	1.00 EA	3,911.00	3,911.00	May-26-2008	
Schedule Total					3,911.00		
Item Total					3,911.00		
2- 1	PRO2/STX1700CXP AVS- CRESTRON PRO2/STX1700CXP CONTROL SYSTEM BUNDLE 000000000090008328	CRESTRON	1.00 EA	16,314.00	16,314.00	May-26-2008	
Schedule Total					16,314.00		
Item Total					16,314.00		
3- 1	EF2280/EF2201 AVS--POLYCOM EF2280/2201 AUDIO CONFERENCING SYSTEM BUNDLE 000000000090008364	POLYCOM	1.00 EA	3,807.00	3,807.00	May-26-2008	
Schedule Total					3,807.00		
Item Total					3,807.00		
4- 1	LCD-4620-2-IT AVS--NEC LCD-4620-2-IT 46" LCD MONITOR 000000000090008329	NEC	1.00 EA	5,743.00	5,743.00	May-26-2008	
Schedule Total					5,743.00		
Item Total					5,743.00		
5- 1	180MA AVS--CROWN 180MA MIXER/AMPLIFIER 000000000090004342	CROWN	1.00 EA	358.00	358.00	May-26-2008	
Schedule Total					358.00		
Item Total					358.00		
6- 1	60-289-01 AVS--EXTRON RGB 109XI COMPUTER INTERFACE 000000000090008068	EXTRON ELE	1.00 EA	1,557.00	1,557.00	May-26-2008	
Schedule Total					1,557.00		
Item Total					1,557.00		
7- 1	60-852-11 AVS--EXTRON CROSSPOINT 450 PLUS 12X12 MATRIX SWITCHER 000000000090008065	EXTRON ELE	1.00 EA	7,872.00	7,872.00	May-26-2008	

Signature not required on emailed Pos

Pg. 1 of 4

INV. # 11339

Purchase Order

Lehman Brothers - Americas

70 Hudson Street
Jersey City NJ 07302-4585
United States

Vendor: 0000000646
A V SERVICES INC
99 FAIRFIELD ROAD
FAIRFIELD NJ 07004

Dispatch via E-Mail

Purchase Order	Date	Revision	Page
LBUSA-0000065063	May-12-2008		2
Payment Terms	Freight Terms	Ship Via	
Net 30	Destination, PPD	Common	
Buyer	Phone	Currency	
Holmes, Mary	1 201 499 6468	USD	

Ship To: PSCXXVBLDG Attn: Popp, Carol Jo
40 Corporate Place South
Piscataway NJ 08854-6144
United States

Bill To: P.O. Box 2339
Secaucus NJ 07096-2339
United States

Tax Exempt? N		Tax Exempt ID:		Replenishment Option: Standard			
Line-Sch	Item/Description	Mfg ID	Quantity	UOM	PO Price	Extended Amt	Due Date
Schedule Total						7,872.00	
Item Total						7,872.00	X
8- 1	AVS--TANDBERG 3000MXP Video Conferencing Codec 000000000090001778	TANDBERG	1.00	EA	13,491.00	13,491.00	May-26-2008
Schedule Total						13,491.00	
Item Total						13,491.00	X
9- 1	8290153-01 ***USB to Cat5 Converter USB Link4		1.00	EA	514.00	514.00	May-26-2008
Schedule Total						514.00	
Item Total						514.00	X
10- 1	CS3-RF ***Table Microphones		2.00	EA	710.50	1,421.00	May-26-2008
Schedule Total						1,421.00	
Item Total						1,421.00	X
11- 1	RDR-VX555 ***DVD/VCR Player with rack mount		1.00	EA	340.00	340.00	May-26-2008
Schedule Total						340.00	
Item Total						340.00	X
12- 1	232-ST5/RK1RM ***CATV Tuner w/RK1 rack mount		1.00	EA	650.00	650.00	May-26-2008
Schedule Total						650.00	
Item Total						650.00	X
13- 1	TX-LM2 ***Line Converter		1.00	EA	30.00	30.00	May-26-2008
Schedule Total						30.00	
Item Total						30.00	X
14- 1	60-440-01 ***Audio Distribution Amp MDA-3A		2.00	EA	184.00	368.00	May-26-2008

Signature not required on emailed Pos

Pg. 2 of 4

INV. # 11339

Purchase Order

Lehman Brothers - Americas

70 Hudson Street
 Jersey City NJ 07302-4585
 United States

Vendor: 0000000646
 A V SERVICES INC
 99 FAIRFIELD ROAD
 FAIRFIELD NJ 07004

Dispatch via E-Mail

Purchase Order	Date	Revision	Page
LBUSA-0000065063	May-12-2008		3
Payment Terms	Freight Terms	Ship Via	
Net 30	Destination, PPD	Common	
Buyer	Phone	Currency	
Holmes, Mary	1 201 499 6468	USD	

Ship To: PSCXXVBLDG Attn: Popp, Carol Jo
 40 Corporate Place South
 Piscataway NJ 08854-6144
 United States

Bill To: P.O. Box 2339
 Secaucus NJ 07096-2339
 United States

Tax Exempt? N Tax Exempt ID:

Replenishment Option: Standard

Line-Sch	Item/Description	Mfg ID	Quantity UOM	PO Price	Extended Amt	Due Date
Schedule Total					368.00	
Item Total					368.00	X
15- 1	42-072-03 ***Ceiling Speakers = SI26		4.00 EA	112.25	449.00	May-26-2008
Schedule Total					449.00	
Item Total					449.00	X
16- 1	BRK-12 ***Equipment Rack		1.00 EA	900.00	900.00	May-26-2008
Schedule Total					900.00	
Item Total					900.00	X
17- 1	SX-1115RT ***Surge Suppressor		1.00 EA	482.00	482.00	May-26-2008
Schedule Total					482.00	
Item Total					482.00	X
18- 1	Miscellaneous ***AVS Custom Connection Panels		1.00 EA	75.00	75.00	May-26-2008
Schedule Total					75.00	
Item Total					75.00	X
19- 1	Miscellaneous ***AVS Misc. cables, connectors & hardware		1.00 EA	1,750.00	1,750.00	May-26-2008
Schedule Total					1,750.00	X
Item Total					1,750.00	
20- 1	Miscellaneous ***AVS Documentation Package		1.00 EA	200.00	200.00	May-26-2008
Schedule Total					200.00	X
Item Total					200.00	
21- 1	Project Management ***AVS Project Management		1.00 EA	2,400.00	2,400.00	May-26-2008

Signature not required on emailed Pos

Pg 3 of 4

IN #11339

Purchase Order

Lehman Brothers - Americas

70 Hudson Street
Jersey City NJ 07302-4585
United States

Vendor: 0000000646
A V SERVICES INC
99 FAIRFIELD ROAD
FAIRFIELD NJ 07004

Dispatch via E-Mail

Purchase Order	Date	Revision	Page
LBUSA-0000065063	May-12-2008		4
Payment Terms	Freight Terms	Ship Via	
Net 30	Destination, PPD	Common	
Buyer	Phone	Currency	
Holmes, Mary	1 201 499 6468	USD	

Ship To: PSCXXVBLDG Attn: Popp, Carol Jo
40 Corporate Place South
Piscataway NJ 08854-6144
United States

Bill To: P.O. Box 2339
Secaucus NJ 07096-2339
United States

Tax Exempt? N Tax Exempt ID:		Replenishment Option: Standard				
Line-Sch	Item/Description	Mfg ID	Quantity UOM	PO Price	Extended Amt	Due Date
Schedule Total					2,400.00	
Item Total					2,400.00	✓
22- 1	Drawings ***AVS Submission of Drawings		1.00 EA	500.00	500.00	May-26-2008
Schedule Total					500.00	✓
Item Total					500.00	
23- 1	Assembly ***AVS Assembly		1.00 EA	3,000.00	3,000.00	May-26-2008
Schedule Total					3,000.00	✓
Item Total					3,000.00	
24- 1	Installation ***AVS Field Installation		1.00 EA	7,680.00	7,680.00	May-26-2008
Schedule Total					7,680.00	✓
Item Total					7,680.00	

Piscataway NOC Additional Videoconferencing Room

Total PO Amount 73,812.00

Add G+A \$2500-
+ tax

Signature not required on emailed Pos

Pg. 4 of 4

Purchase Order

Lehman Brothers - Americas

70 Hudson Street
LEHMAN BROTHERS
Jersey City NJ 07302
United States

Vendor: 0000000646
A V SERVICES INC
99 FAIRFIELD ROAD
FAIRFIELD NJ 07004

Dispatch via E-Mail

Purchase Order	Date	Revision	Page
LBUSA-0000068173	Jun-24-2008		1
Payment Terms	Freight Terms	Ship Via	
Net 30	Destination, PPD	Common	
Buyer	Phone	Currency	
Holmes, Mary	1 201 499 6468	USD	

Ship To: PSCXXVBLDG Attn: Lan Ayers, Ivette
40 Corporate Place South
Piscataway NJ 08854
United States

Bill To: P.O. Box 2339
Secaucus NJ 07096
United States

Tax Exempt? N	Tax Exempt ID:	Replenishment Option: Standard	Line-Sch	Item/Description	Mfg ID	Quantity UOM	PO Price	Extended Amt	Due Date
			1- 1	Miscellaneous cables, connectors & hardware for AVS equipment.		1.00 EA	250.00	250.00	Jul-08-2008

Schedule Total 250.00 ✓

Item Total 250.00

2- 1	Interface for Video Displays		1.00 EA	638.00	638.00	Jul-08-2008
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Schedule Total 638.00 ✓

Item Total 638.00

3- 1	Non-Equipment Costs		1.00 EA	5,804.00	5,804.00	Jul-08-2008
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Schedule Total 5,804.00

Item Total 5,804.00

4- 1	LCD4020	NEC	2.00 EA	2,508.50	5,017.00	Jul-08-2008
	AVS--NEC 4020 40" LCD DISPLAY WITH SPEAKERS AND MOUNTS					
	000000000090008498					

Schedule Total 5,017.00 ✓

Item Total 5,017.00

PO total does not include shipping and taxes.

Total PO Amount 11,709.00

SHIP 400 + tax

Signature not required on emailed Pos

INVOICE
23 of 78

A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011440-IN

INVOICE DATE: 07/31/2008

SALESPERSON: RPR

CUSTOMER NO: L113/Z

SOLD TO:

LEHMAN BROTHERS INC.
1301 AVENUE OF THE AMERICAS
ATTN: DAVE DANTO, 9TH FLR.
NEW YORK, NY 10019

CONFIRM TO:
1-212-526-9335

SHIP TO:

LEHMAN BROTHERS INC.
745 7TH AVE
ATTN: BEN LOY
NEW YORK, NY 10019

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS	
HD0000004788773	AVS ON-SITE	R14135	NET 10 DAYS	
ORDERED	SHIPPED	ITEM NO.	PRICE	AMOUNT
1.00	1.00	SERVICE DEPT-S PILIPSKI ONSITE SERVICE DATE: 7/11/08 TECH: SETH PILIPSKI 745 6B - MUTE BUTTON CRESTRON NOT WORKING ON ATC- SET MACRO IN XAP400 TO #11 & 12 FOR ATC MUTE FUNCTION AND TESTED BOTH ATC AND VTC MUTE FUNCTION WITH A MULTI POINT CALL WITH BEN LOY VIA ATC AND RAFAEL C. VIA VTC. AUDIO MUTE FUNCTION IS ONLINE AND WORKING WITH NORMAL PARAMETERS.	310.250	310.25
			Net Invoice:	310.25
			Freight:	0.00
			Sales Tax:	25.98
			Invoice Total:	336.23

INV# 11440

Eric Nelums

From: "Ricardo Duran" <rduran@avservices.net>
To: <enelums@avservices.net>
Sent: Friday, July 11, 2008 11:06 AM
Subject: Fw: Case HD0000004788773, Medium priority request, has been assigned to you.

----- Original Message -----

From: Ricardo Duran
To: Loy, Benjamin
Cc: Duda, Michael ; Camilo, Rafael
Sent: Thursday, July 10, 2008 7:03 PM
Subject: Re: Case HD0000004788773, Medium priority request, has been assigned to you.

Hi Ben,

Please let me know if conference room 6B is open tomorrow 7/11.

Thanks,

Ricardo

----- Original Message -----

From: Loy, Benjamin
To: Ricardo Duran
Cc: Duda, Michael ; Camilo, Rafael ; Mike McKoy
Sent: Wednesday, July 09, 2008 5:48 PM
Subject: FW: Case HD0000004788773, Medium priority request, has been assigned to you.

Rick,

We need to place a service call to investigate an issue with the touchpanel in 745 6B (the triple display room that AVS built for us last year).

Currently the privacy mute button will mute the VC for privacy but not the ClearOne. Today some meeting participants used the mute button to speak privately while they had an audio conference call connected and were overheard by the phone participants.

I've rebooted the Pro2 and the ClearOne and the issue appears to remain. Not sure if the problem lies with the Crestron code (Rod Mendez did the programming) or with the ClearOne, but the RS-232 connections appear to be fine and all other aspects of ClearOne functionality are controllable by the Crestron.

Can you send someone to diagnose? Let me know when you can have someone available and I'll schedule the room where possible. You can use the ticket number in the subject line for invoking reference.

Thx,

Benjamin Loy, CTS | Coordinator | AV Support
LEHMAN BROTHERS Business Support Services
Phone: +1-212-526-9335

9/29/2008

From: GlobalHelpDesk@lehman.com [mailto:GlobalHelpDesk@lehman.com]
Sent: Wednesday, July 09, 2008 2:58 PM
To: Loy, Benjamin
Subject: Case HD0000004788773, Medium priority request, has been assigned to you.



SAM TICKET # HD0000004788773

Ticket Information

Summary: 745 6B - Mute Button Crestron not Working on ATC
Requested by: Bobbi-Sue Palmer
Assigned To Group: Multimedia-AM
Assigned to Individual: Benjamin Loy
Category: Multimedia
Type: Control System / Touch Panel / Crestron
Item: Control system not controlling equipment
Status: Assigned
Priority: Medium
Case Type: Incident
Create Date: 07/09/08 14:58:16

Description

745 6B - Mute Button Crestron not Working on ATC

Work Log

07/09/08 14:58:16 gentkt_bw

This ticket modified via ChangePortal by:beloy:

Ticket created by gentkt_bw and assigned to group Multimedia-AM.

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9/29/2008

126 VOICE



A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011501-IN

INVOICE DATE: 08/06/2008

SALESPERSON: RPR

CUSTOMER NO: L113/Z

SOLD TO:

LEHMAN BROTHERS INC.
1301 AVENUE OF THE AMERICAS
ATTN: MICHAEL DUDA
NEW YORK, NY 10019

CONFIRM TO:

SHIP TO:

LEHMAN BROTHERS INC.
745 7TH AVENUE, 12TH FLOOR
ATTN: MICHAEL DUDA
NEW YORK, NY 10019

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS
HD0000003710473	UPS	13395	NET 10 DAYS

ORDERED	SHIPPED	ITEM NO.	PRICE	AMOUNT
1.00	1.00	REPAIR REPAIR OF EXTRON MODEL # RGB109XI SN # 647976026 NOTE: THIS INV REPLACES ORIGINAL INV # 0009714	150.000	150.00
			Net Invoice:	150.00
			Freight:	4.58
			Sales Tax:	12.94
			Invoice Total:	167.52

0011506 27 of 78 # 0009714

Ricardo Duran

From: "Bedessi, Romesh" <Romesh.Bedessi@lehman.com>
To: "Rick Duran" <rduran@avservices.net>
Sent: Wednesday, March 05, 2008 8:21 AM
Subject: RE: Ticket Number you requested!

Rick please forgive me as these days I have been really swamped. Below are the ticket numbers you requested. Thanks!

HD0000003710473-Extron RGB109XI

HD0000003297274- PLUS U7-137 Projector.SN: UB7EA5620546: Still Waiting on this projector??

HD0000003825929- LCD 4 - Support leg is broken. SN: S5DEA6720549

HD0000003825922 - LCD 1 - Support leg is broken SN: S5DEA6720529

From: Rick Duran [mailto:rduran@avservices.net]
Sent: Monday, February 11, 2008 4:23 PM
To: Bedessi, Romesh
Subject: Ticket Number

Hi Romesh,

Can you please provide ticket numbers for the two Plus projectors and Extron RGB109XI all in for repair.

Thanks,

Ricardo

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9/29/2008

INVOICE



A-V SERVICES
 99 FAIRFIELD RD
 FAIRFIELD, NJ 07004
 973-575-5222

INVOICE NUMBER: 0011544-IN

INVOICE DATE: 08/11/2008

SALESPERSON: S/GL

CUSTOMER NO: L113

SOLD TO:

SHIP TO:

IMAGE PROCESSING SYSTEMS
 PO BOX 2339
 c/o LEHMAN BROS. A/P DEPT.
 SECAUCUS, NJ 07096
 CONFIRM TO:

LEHMAN BROTHERS
 40 CORPORATE PLACE SOUTH
 ATTN: BLAINE CAPOBIANCO
 PISCATAWAY, NJ 08854

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS
LBUSA0000071275	AVS ON-SITE	V22	NET 10 DAYS

ORDERED	SHIPPED	ITEM NO.	PRICE	AMOUNT
1.00	1.00	INSTALLATION & FABRICATION FIELD INSTALLATION WHARTON CLOCK	2,469.000	2,469.00
1.00	1.00	INSTALLATION & FABRICATION FIELD INSTALLATION VIDEO WALL	4,115.000	4,115.00
			Net Invoice:	6,584.00
			Freight:	0.00
			Sales Tax:	460.88
			Invoice Total:	7,044.88

Purchase Order

INV. # 1154 AVS # V22

Lehman Brothers - Americas

70 Hudson Street
LEHMAN BROTHERS
Jersey City NJ 07302
United States

Vendor: 0000000646
A V SERVICES INC
99 FAIRFIELD ROAD
FAIRFIELD NJ 07004

Dispatch via E-Mail

Purchase Order	Date	Revision	Page
LBUSA-0000071275	Aug-08-2008		1
Payment Terms	Freight Terms	Ship Via	
Net 30	Destination, PPD	Common	
Buyer	Phone	Currency	
Holmes, Mary	1 201 499 6468	USD	

Ship To: PSCXXVBLDG Attn: Capobianco, Blaine
40 Corporate Place South
Piscataway NJ 08854
United States

Bill To: P.O. Box 2339
Secaucus NJ 07096
United States

Tax Exempt? N		Tax Exempt ID:		Replenishment Option: Standard			
Line-Sch	Item/Description	Mfg ID	Quantity	UOM	PO Price	Extended Amt	Due Date
1- 1	***Field Installation Wharton Clock		1.00	EA	2,469.00	2,469.00	Aug-22-2008

Schedule Total 2,469.00

Item Total 2,469.00

2- 1	***Field Installation video wall		1.00 EA	4,115.00	4,115.00	Aug-22-2008
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Schedule Total 4,115.00

Item Total 4,115.00

TSR - 1036851

Total PO Amount 6,584.00

+ TAX 4160.88
\$ 7044.88

Signature not required on emailed Pos

INVOICE

A-V SERVICES
 99 FAIRFIELD RD
 FAIRFIELD, NJ 07004
 973-575-5222

INVOICE NUMBER: 0011705-IN

INVOICE DATE: 08/26/2008

SALESPERSON: S/GL

CUSTOMER NO: L113

SOLD TO:**SHIP TO:**

IMAGE PROCESSING SYSTEMS
 PO BOX 2339
 c/o LEHMAN BROS. A/P DEPT.
 SECAUCUS, NJ 07096
 CONFIRM TO:

LEHMAN BROTHERS
 45 BROADWAY, 20TH FL.
 ATTN: WILLIAM WHITE
 NEW YORK, NY 10004

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS		
LBUSA0000068406	AVS ON-SITE	129	NET 10 DAYS		
ORDERED	SHIPPED	ITEM NO.		PRICE	AMOUNT
3.00	3.00	EQUIPMENT		1,811.000	5,433.00
		NEC ASPV46-AVT 46" LCD DISPLAY W/CABLE TUNER			
1.00	1.00	EQUIPMENT		805.000	805.00
		NEC ASPV32-AVT 32" LCD DISPLAY W/CABLE TUNER			
2.00	2.00	EQUIPMENT		109.000	218.00
		CHIEF MTRU TILT WALL MOUNTS FOR 46			
1.00	1.00	EQUIPMENT		95.000	95.00
		CHIEF MTRV TILT WALL MOUNT FOR 32			
1.00	1.00	EQUIPMENT		346.000	346.00
		CHIEF MWRUB SWING OUT ARM MOUNT FOR 46			
1.00	1.00	EQUIPMENT		225.000	225.00
		AVS CABLES, CONNECTORS AND TERMINATORS			
1.00	1.00	INSTALLATION & FABRICATION		840.000	840.00
		AVS PROJECT MGMT CHARGES			
1.00	1.00	INSTALLATION & FABRICATION		840.000	840.00
		AVS ENGINEERING/CAD DRAWING CHARGES			
1.00	1.00	INSTALLATION & FABRICATION		2,395.000	2,395.00

CONTINUED

INVOICE



A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011705-IN

INVOICE DATE: 08/26/2008

SALESPERSON: S/GL

CUSTOMER NO: L113

SOLD TO:

IMAGE PROCESSING SYSTEMS
PO BOX 2339
c/o LEHMAN BROS. A/P DEPT.
SECAUCUS, NJ 07096
CONFIRM TO:

SHIP TO:

LEHMAN BROTHERS
45 BROADWAY, 20TH FL.
ATTN: WILLIAM WHITE
NEW YORK, NY 10004

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS
LBUSA0000068406	AVS ON-SITE	129	NET 10 DAYS

[illegible]

Purchase Order

Lehman Brothers - Americas

70 Hudson Street
LEHMAN BROTHERS
Jersey City NJ 07302
United States

Vendor: 0000000646
A V SERVICES INC
99 FAIRFIELD ROAD
FAIRFIELD NJ 07004

129

Dispatch via E-Mail

Purchase Order	Date	Revision	Page
L.BUSA-0000068406	Jun-27-2008		1
Payment Terms	Freight Terms	Ship Via	
Net 30	Destination, PPD	Common	
Buyer	Phone	Currency	
Holmes, Mary	1 201 499 6468	USD	

Ship To: 45BXXVBLDG Attn: White, William
45 Broadway, 20th Fl
New York NY 10004
United States

Bill To: P.O. Box 2339
Secaucus NJ 07096
United States

Pg. 1 of 2

Tax Exempt?	N	Tax Exempt ID:	Replenishment Option:	Standard				
Line-Sch	Item/Description	Mfg ID	Quantity	UOM	PO Price	Extended Amt	Due Date	
1- 1	ASPV46-AVT AVS--NEC ASPV46-AVT 46" LCD DISPLAY WITH CABLE TUNER 000000000090008789	NEC	3.00	EA	1,811.00	5,433.00	Jul-11-2008	
Schedule Total						5,433.00		
Item Total						5,433.00		
2- 1	ASPV32-AVT AVS--NEC ASPV32-AVT 32" LCD DISPLAY WITH CABLE TUNER 000000000090008790	NEC	1.00	EA	805.00	805.00	Jul-11-2008	
Schedule Total						805.00		
Item Total						805.00		
3- 1	MTRU ***Chief MTRU tilt wall mounts for 46?		2.00	EA	109.00	218.00	Jul-11-2008	
Schedule Total						218.00		
Item Total						218.00		
4- 1	MTRV ***Chief MTRV tilt wall mount for 32?		1.00	EA	95.00	95.00	Jul-11-2008	
Schedule Total						95.00		
Item Total						95.00		
5- 1	MWRUB ***Chief MWRUB Swing out arm mount for 46?		1.00	EA	346.00	346.00	Jul-11-2008	
Schedule Total						346.00		
Item Total						346.00		
6- 1	AVS Cables and Conne "***AVS Cables, connectors and termionators"		1.00	EA	225.00	225.00	Jul-11-2008	
Schedule Total						225.00		
Item Total						225.00		

Signature not required on emailed Pos

Purchase Order

Lehman Brothers - Americas

70 Hudson Street
LEHMAN BROTHERS
Jersey City NJ 07302
United States

Vendor: 0000000646
A V SERVICES INC
99 FAIRFIELD ROAD
FAIRFIELD NJ 07004

Dispatch via E-Mail

Purchase Order	Date	Revision	Page
LEBUSA-0000068406	Jun-27-2008		2
Payment Terms	Freight Terms	Ship Via	
Net 30	Destination, PPD	Common	
Buyer	Phone	Currency	
Holmes, Mary	1 201 499 6468	USD	

Ship To: 45BXXVBLDG Attn: White, William
45 Broadway, 20th Fl
New York NY 10004
United States

Bill To: P.O. Box 2339
Secaucus NJ 07096
United States

Pg 2 of 2

Tax Exempt? N Tax Exempt ID:

Replenishment Option: Standard

Line-Sch	Item/Description	Mfg ID	Quantity	UOM	PO Price	Extended Amt	Due Date
7- 1	AVS Project Manageme		1.00	EA	840.00	840.00	Jul-11-2008
	***AVS Project Management						

Schedule Total 840.00

Item Total 840.00

8- 1	AVS Engineering / CA		1.00	EA	840.00	840.00	Jul-11-2008
	***AVS Engineering / CAD Drawing						

Schedule Total 840.00

Item Total 840.00

9- 1	AVS Field Installati		1.00	EA	2,395.00	2,395.00	Jul-11-2008
	***AVS Field Installation						

Schedule Total 2,395.00

Item Total 2,395.00

10- 1	AVS Overtime Install		1.00	EA	1,195.00	1,195.00	Jul-11-2008
	***AVS Overtime Installation						

Schedule Total 1,195.00

Item Total 1,195.00

TSR - 1032235

Total PO Amount 12,392.00

G+A
+ 735.-

Signature not required on emailed Pos

INVOICE



A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011707-IN

INVOICE DATE: 08/26/2008

SALESPERSON: S/GL

CUSTOMER NO: L113

SOLD TO:		SHIP TO:	
IMAGE PROCESSING SYSTEMS PO BOX 2339 c/o LEHMAN BROS. A/P DEPT. SECAUCUS, NJ 07096		LEHMAN BROTHERS 45 BROADWAY, 20TH FL. ATTN: WILLIAM WHITE NEW YORK, NY 10004	
CONFIRM TO:			

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS		
LBUSA0000069939	AVS ON-SITE	129	NET 10 DAYS		
ORDERED	SHIPPED	ITEM NO.		PRICE	AMOUNT
1.00	1.00	EQUIPMENT		534.000	534.00
		RGB460XI PN #60-373-02			
1.00	1.00	EQUIPMENT		23.000	23.00
		VGA-A CABLE PN #26-490-02			
1.00	1.00	EQUIPMENT		180.000	180.00
		CABLES, CONNECTORS AND TERMINATORS			
1.00	1.00	INSTALLATION & FABRICATION		400.000	400.00
		FIELD INSTALLATION VGA CHARGES			

INV # 11707 AVS # 129

Purchase Order

Lehman Brothers - Americas

70 Hudson Street
LEHMAN BROTHERS
Jersey City NJ 07302
United States

Vendor: 0000000646
A V SERVICES INC
99 FAIRFIELD ROAD
FAIRFIELD NJ 07004

Dispatch via E-Mail

Purchase Order	Date	Revision	Page
LBUSA-0000069939	Jul-21-2008		1
Payment Terms	Freight Terms	Ship Via	
Net 30	Destination, PPD	Common	
Buyer	Phone	Currency	
Holmes, Mary	1 201 499 6468	USD	

Ship To: 45BXXVBLDG Attn: White, William
45 Broadway, 20th Fl
New York NY 10004
United States

Bill To: P.O. Box 2339
Secaucus NJ 07096
United States

Tax Exempt? N	Tax Exempt ID:	Replenishment Option: Standard				
Line-Sch	Item/Description	Mfg ID	Quantity UOM	PO Price	Extended Amt	Due Date
1- 1	60-373-02 ***RGB460xi		1.00EA	534.00	534.00	Aug-04-2008

Schedule Total 534.00

Item Total 534.00

2- 1	26-490-02 ***VGA-A cable		1.00EA	23.00	23.00	Aug-04-2008
------	-----------------------------	--	--------	-------	-------	-------------

Schedule Total 23.00

Item Total 23.00

3- 1	Miscellaneous "***cables, connectors and terminators"		1.00EA	180.00	180.00	Aug-04-2008
------	--	--	--------	--------	--------	-------------

Schedule Total 180.00

Item Total 180.00

4- 1	Field Installation ***Field Installation VGA		1.00EA	400.00	400.00	Aug-04-2008
------	---	--	--------	--------	--------	-------------

Schedule Total 400.00

Item Total 400.00

Total PO Amount 1,137.00

+17500 G+A.

CO
129

Signature not required on emailed Pos

Purchase Order

Lehman Brothers - Americas

70 Hudson Street
LEHMAN BROTHERS
Jersey City NJ 07302
United States

Vendor: 0000000646
A V SERVICES INC
99 FAIRFIELD ROAD
FAIRFIELD NJ 07004

Dispatch via E-Mail

Purchase Order	Date	Revision	Page
LBUSA-0000070505	Jul-29-2008		1
Payment Terms	Freight Terms	Ship Via	
Net 30	Destination, PPD	Common	
Buyer	Phone	Currency	
Holmes, Mary	1 201 499 6468	USD	
Ship To:			

1- 1	LCD5710BK AVS--NEC 5710 57" LCD MONITOR 000000000090008429	NEC	12.00 EA	10,088.00	121,056.00	Aug-12-2008
Schedule Total					121,056.00	
Item Total					121,056.00	
2- 1	60-507-01 Computer Interface		1.00 EA	8,844.00	8,844.00	Aug-12-2008
Schedule Total					8,844.00	
Item Total					8,844.00	
3- 1	Miscellaneous Job Site Wiring		1.00 EA	1,500.00	1,500.00	Aug-12-2008
Schedule Total					1,500.00	
Item Total					1,500.00	
4- 1	Miscellaneous Documentation Package		1.00 EA	75.00	75.00	Aug-12-2008
Schedule Total					75.00	
Item Total					75.00	
5- 1	Project Management Project Management		1.00 EA	2,000.00	2,000.00	Aug-12-2008
Schedule Total					2,000.00	
Item Total					2,000.00	
6- 1	Installation Field Installation		1.00 EA	3,000.00	3,000.00	Aug-12-2008
Schedule Total					3,000.00	
Item Total					3,000.00	

TSR - 1035548

Add G+A \$ 6500.
+ tax

Total PO Amount 136,475.00

INVOICE
38 of 78

A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011837-IN

INVOICE DATE: 09/12/2008

SALESPERSON: RPR

CUSTOMER NO: L113/Z

SOLD TO:

LEHMAN BROTHERS INC.
1301 AVENUE OF THE AMERICAS
ATTN: ACCOUNTS PAYABLE
NEW YORK, NY 10019

CONFIRM TO:
212-526-9335

SHIP TO:

LEHMAN BROTHERS INC.
1301 AVENUE OF THE AMERICAS
ATTN: ACCOUNTS PAYABLE
NEW YORK, NY 10019

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS	
HD0000004861289	UPS BLUE	R14239	NET 10 DAYS	
ORDERED	SHIPPED	ITEM NO.	PRICE	AMOUNT
1.00	1.00	EQUIPMENT	480.000	480.00
		INFOCUS MODEL #: SP-LAMP-LP5F DESCRIPTION: REPLACEMENT LAMP FOR LP530 PROJECTOR.		
1.00	1.00	FREIGHT	36.760	36.76
		UPS BLUE (NEXT DAY) METHOD OF SHIPPING APPLIED.		
	</			

39 of 78

IN 11837

Eric Nelums

From: "Loy, Benjamin" <benjamin.loy@lehman.com>
To: "Eric Nelums" <enelums@avservices.net>
Sent: Monday, August 11, 2008 3:53 PM
Subject: FW: Help Desk Ticket Detail : HD0000004861289

Hi Eric,

Are you able to follow up on the below? I gave Ricardo the serial number and he told me that he ordered the lamp, but I haven't heard back from him since 7/24...

Ben Loy

From: Ricardo Duran [mailto:rduran@avservices.net]
Sent: Thursday, July 24, 2008 4:52 PM
To: Loy, Benjamin
Cc: Duda, Michael; Camilo, Rafael; Diaz-Matos, Anthony
Subject: Re: Help Desk Ticket Detail : HD0000004861289

Hi Ben,

To purchase a lamp for LP340/LP340B/LP350/LP500/LP530 products, InFocus requires the serial number of the projector. Please advise.

Thanks,

Ricardo

----- Original Message -----

From: Loy, Benjamin
To: Ricardo Duran
Cc: Duda, Michael; Camilo, Rafael; Diaz-Matos, Anthony
Sent: Thursday, July 24, 2008 3:11 PM
Subject: Help Desk Ticket Detail : HD0000004861289

Hi Rick,

we have an InFocus LP530 Projector here at Lehman that needs a replacement lamp. Can you order one for us and reference the ticket number attached for billing?

Thanks!

Benjamin Loy, CTS | Coordinator | AV Support
 LEHMAN BROTHERS Business Support Services
 Phone: +1-212-526-9335

Help Desk Information

HD0000004861289

Ticket Details

Summary:* 745 MCR - InFocus LCD Projector - Needs Replacement Lamp**Description:***

745 MCR - InFocus LCD Projector - Needs Replacement Lamp

Category:*

Multimedia

Type:*

Projector / Projection TV

Item:*

Lamp life low

Group:

Multimedia-AM

Individual:

Benjamin Loy

Case Type:* Incident**Status:*** Assigned

Pending:

Closure Code:

Priority:* High

Escalated?: No

Requester Information

Login:*	beloy	Region:	USA	Source:*	Phone
Name:*	Benjamin Loy	Site:	745 Seventh Avenue 29340	Submitted By:	beloy
VIP	No	Department:	Multimedia Americas	Urgency:	High
Phone:	2125269335	Room:	74S1314F03		

Activity

Work Log History:

This
me
is
int
onl
for
the
per
anc
cor
use
of

9/29/2008

07/24/2008 03:09 PM gentkt_bw
This ticket modified via ChangePortal by:beloy:
contacting AVS for replacement lamp.
07/23/2008 03:49 PM gentkt_bw
This ticket modified via ChangePortal by:beloy:
Ticket created by gentkt_bw and assigned to group Multimedia-AM.

Create Date: 07/23/2008 14:49 EST
Assigned: 07/23/2008 14:49 EST
Resolved:
Arrival Time: 07/23/2008 14:49 EST

Attachments	
	File Name

Related Items

Relate Assets	
	Asset Name

Relate Existing Help/Change/PCM/Task Tickets	
	Ticket Number

Selected Duplicates

	Case Id	Summary	Status	Dup Id	Assigned to	Create Time
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an offer to sell or as a solicitation of an offer to buy any financial product, an official confirmation of any transaction, or as an official statement of Lehman Brothers. Email transmission cannot be guaranteed to be secure or error-free. Therefore, we do not represent that this information is complete or accurate and it should not be relied upon as such. All information is subject to change without notice. ----- IRS Circular 230 Disclosure: Please be advised that any discussion of U.S. tax matters contained within this communication (including any attachments) is not intended or written to be used and cannot be used for the purpose of (i) avoiding U.S. tax related penalties or (ii) promoting, marketing or recommending to another party any transaction or matter addressed herein.

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9/29/2008

INVOICE
41 of 78

A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011838-IN

INVOICE DATE: 09/12/2008

SALESPERSON: RPR

CUSTOMER NO: L113/Z

SOLD TO:

LEHMAN BROTHERS INC.
1301 AVENUE OF THE AMERICAS
ATTN: ACCOUNTS PAYABLE
NEW YORK, NY 10019

CONFIRM TO:
212-526-9335

SHIP TO:

LEHMAN BROTHERS INC.
230 PARK AVENUE
ATTN: BEN LOY (NYC OFFICE)
FLORHAM PARK, NJ 07932

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS		
HD0000004951435		RP# R14232	NET 10 DAYS		
ORDERED	SHIPPED	ITEM NO.		PRICE	AMOUNT
1.00	1.00	FREIGHT		74.340	74.34
		BEST WAY CARRIER USED TO SHIP REPLACEMENT EXTRON SWITCHER FROM LEHMAN BROTHERS' NYC OFFICE TO AV SERVICES, INC. THEN TECH. TOOK REPLACEMENT SWITCHER TO FLORHAM PARK TO PERFORM THE SWITCHER SWAP OUT.			
1.00	1.00	SERVICE DEPT-AVS		186.570	186.57
		ONSITE SERVICE DATE: 8/8/08 TECH: RAUL NIN SWAPPED OUT DEFECTIVE EXTRON 12x8 SWITCHER (SN: 637287001) -AND- REPLACED IT WITH THE ONE FROM LEHMAN BROTHERS NYC. EXTRON (SN: 630249011). I'M BRINGING THE DEFECTIVE UNIT BACK TO BE REPAIRED.			
1.00	1.00	REPAIR		450.000	450.00
		EXTRON MODEL #: CROSSPOINT 12x8 HVA SN: 740791012 UNIT REPAIRED AND SHIPPED BACK TO LEHMAN BROTHERS NYC OFFICE, PER BEN LOY.			

INV# 11838

Eric Nelums

From: "Loy, Benjamin" <benjamin.loy@lehman.com>
To: "Eric Nelums" <enelums@avservices.net>
Sent: Monday, August 11, 2008 3:53 PM
Subject: FW: Help Desk Ticket Detail : HD0000004861289

Hi Eric,

Are you able to follow up on the below? I gave Ricardo the serial number and he told me that he ordered the lamp, but I haven't heard back from him since 7/24...

Ben Loy

From: Ricardo Duran [mailto:rduran@avservices.net]
Sent: Thursday, July 24, 2008 4:52 PM
To: Loy, Benjamin
Cc: Duda, Michael; Camilo, Rafael; Diaz-Matos, Anthony
Subject: Re: Help Desk Ticket Detail : HD0000004861289

Hi Ben,

To purchase a lamp for LP340/LP340B/LP350/LP500/LP530 products, Infocus requires the serial number of the projector. Please advise.

Thanks,

Ricardo

----- Original Message -----

From: Loy, Benjamin
To: Ricardo Duran
Cc: Duda, Michael; Camilo, Rafael; Diaz-Matos, Anthony
Sent: Thursday, July 24, 2008 3:11 PM
Subject: Help Desk Ticket Detail : HD0000004861289

Hi Rick,

we have an InFocus LP530 Projector here at Lehman that needs a replacement lamp. Can you order one for us and reference the ticket number attached for billing?

Thanks!

Benjamin Loy, CTS | Coordinator | AV Support
 LEHMAN BROTHERS Business Support Services
 Phone: +1-212-526-9335

Help Desk Information

HD0000004861289

Ticket Details

Summary: 745 MCR - InFocus LCD Projector - Needs Replacement Lamp

Description:

745 MCR - InFocus LCD Projector - Needs Replacement Lamp

Category: Multimedia
Type: Projector / Projection TV
Item: Lamp life low
Group: Multimedia-AM
Individual: Benjamin Loy

Case Type: Incident
Status: Assigned
 Pending
 Closure Code:
Priority: High
 Escalated?: No

Requester Information

Login: *	beloy	Region:	USA	Source: *	Phone
Name: *	Benjamin Loy	Site:	745 Seventh Avenue 29340	Submitted By:	beloy
VIP	No	Department:	Multimedia Americas	Urgency:	High
Phone	2125269335	Room:	74S1314F03		

Activity

Work Log History:

9/29/2008

07/24/2008 03:09 PM gentkt_bw
This ticket modified via ChangePortal by:beloy:
contacting AVS for replacement lamp.
07/23/2008 03:49 PM gentkt_bw
This ticket modified via ChangePortal by:beloy:
Ticket created by gentkt_bw and assigned to group Multimedia-AM.

Create Date: 07/23/2008 14:49 EST
Assigned: 07/23/2008 14:49 EST
Resolved:
Arrival Time: 07/23/2008 14:49 EST

Attachments	
	File Name

Related Items

Relate Assets	
	Asset Name

Relate Existing Help/Change/PCM/Task Tickets	
	Ticket Number

Selected Duplicates

Case Id	Summary	Status	Dup Id	Assigned to	Create Time
---------	---------	--------	--------	-------------	-------------

an offer to sell or as a solicitation of an offer to buy any financial product, an official confirmation of any transaction, or as an official statement of Lehman Brothers. Email transmission cannot be guaranteed to be secure or error-free. Therefore, we do not represent that this information is complete or accurate and it should not be relied upon as such. All information is subject to change without notice. ----- IRS Circular 230 Disclosure: Please be advised that any discussion of U.S. tax matters contained within this communication (including any attachments) is not intended or written to be used and cannot be used for the purpose of (i) avoiding U.S. tax related penalties or (ii) promoting, marketing or recommending to another party any transaction or matter addressed herein.

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INVOICE
44 of 78

A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011838-IN

INVOICE DATE: 09/12/2008

SALESPERSON: RPR

CUSTOMER NO: L113/Z

SOLD TO:

LEHMAN BROTHERS INC.
1301 AVENUE OF THE AMERICAS
ATTN: ACCOUNTS PAYABLE
NEW YORK, NY 10019

CONFIRM TO:
212-526-9335

SHIP TO:

LEHMAN BROTHERS INC.
230 PARK AVENUE
ATTN: BEN LOY (NYC OFFICE)
FLORHAM PARK, NJ 07932

CUSTOMER P.O.		SHIP VIA		PROJECT/RP#		TERMS	
HD0000004951435				RP# R14232		NET 10 DAYS	
ORDERED	SHIPPED	ITEM NO				PRICE	AMOUNT

Net Invoice:	710.91
Freight:	0.00
Sales Tax:	53.31
Invoice Total:	764.22

INV# 11838

Eric Nelums

From: "Loy, Benjamin" <benjamin.loy@lehman.com>
To: "Eric Nelums" <enelums@avservices.net>
Sent: Monday, August 11, 2008 3:53 PM
Subject: FW: Help Desk Ticket Detail : HD0000004861289

Hi Eric,

Are you able to follow up on the below? I gave Ricardo the serial number and he told me that he ordered the lamp, but I haven't heard back from him since 7/24...

Ben Loy

From: Ricardo Duran [mailto:rduran@avservices.net]
Sent: Thursday, July 24, 2008 4:52 PM
To: Loy, Benjamin
Cc: Duda, Michael; Camilo, Rafael; Diaz-Matos, Anthony
Subject: Re: Help Desk Ticket Detail : HD0000004861289

Hi Ben,

To purchase a lamp for LP340/LP340B/LP350/LP500/LP530 products, Infocus requires the serial number of the projector. Please advise.

Thanks,

Ricardo

----- Original Message -----

From: Loy, Benjamin
To: Ricardo Duran
Cc: Duda, Michael; Camilo, Rafael; Diaz-Matos, Anthony
Sent: Thursday, July 24, 2008 3:11 PM
Subject: Help Desk Ticket Detail : HD0000004861289

Hi Rick,

we have an InFocus LP530 Projector here at Lehman that needs a replacement lamp. Can you order one for us and reference the ticket number attached for billing?

Thanks!

Benjamin Loy, CTS | Coordinator | AV Support
 LEHMAN BROTHERS Business Support Services
 Phone: +1-212-526-9335

Help Desk Information

HD0000004861289

Ticket Details

Summary: 745 MCR - InFocus LCD Projector - Needs Replacement Lamp

Description:

745 MCR - InFocus LCD Projector - Needs Replacement Lamp

Category: Multimedia
Type: Projector / Projection TV
Item: Lamp life low
Group: Multimedia-AM
Individual: Benjamin Loy

Case Type: Incident
Status: Assigned
 Pending:
 Closure Code:
Priority: High
 Escalated?: No

Requester Information

Login: *	beloy	Region:	USA	Source: *	Phone
Name: *	Benjamin Loy	Site:	745 Seventh Avenue 29340	Submitted By:	beloy
VIP	No	Department:	Multimedia Americas	Urgency:	High
Phone	2125269335	Room:	74S1314F03		

Activity

Work Log History:

9/29/2008

07/24/2008 03:09 PM gentkt_bw
This ticket modified via ChangePortal by:beloy:
contacting AVS for replacement lamp.
07/23/2008 03:49 PM gentkt_bw
This ticket modified via ChangePortal by:beloy:
Ticket created by gentkt_bw and assigned to group Multimedia-AM.

Create Date: 07/23/2008 14:49 EST
Assigned: 07/23/2008 14:49 EST
Resolved:
Arrival Time: 07/23/2008 14:49 EST

Attachments	
	File Name

Related Items

Relate Assets	
	Asset Name

Relate Existing Help/Change/PCM/Task Tickets	
	Ticket Number

Selected Duplicates

	Case Id	Summary	Status	Dup Id	Assigned to	Create Time
--	---------	---------	--------	--------	-------------	-------------

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INVOICE
47 of 78

A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011839-IN

INVOICE DATE: 09/12/2008

SALESPERSON: RPR

CUSTOMER NO: L113/Z

SOLD TO:

LEHMAN BROTHERS INC.
1301 AVENUE OF THE AMERICAS
ATTN: ACCOUNTS PAYABLE
NEW YORK, NY 10019

CONFIRM TO:
212-526-9335

SHIP TO:

LEHMAN BROTHERS INC.
745 7TH AVE
c/o: BEN LOY
NEW YORK, NY 10019

CUSTOMER P.O.		SHIP VIA		PROJECT/RP#		TERMS	
HD0000005081201		UPS RED		R14335		NET 10 DAYS	
ORDERED	SHIPPED	ITEM NO.				PRICE	AMOUNT
5.00	5.00	EQUIPMENT				615.000	3,075.00
		SONY MODEL #: LMP-F250 DESCRIPTION: REPLACEMENT LAMPS					
2.00	2.00	EQUIPMENT				480.000	960.00
		SONY MODEL #: LMP-P260 DESCRIPTION: REPLACEMENT LAMPS					

48 of 78

INV# 11839

Eric Nelums

From: "Loy, Benjamin" <benjamin.loy@lehman.com>
To: "Eric Nelums" <anelums@avs-services.net>
Sent: Thursday, September 04, 2008 4:00 PM
Subject: FW: Replacement Sony Lamps needed : HD0000005081201

Eric,

Can you also send us some replacement Sony lamps per the email below? Lamp types are indicated in the email I sent to Rick below:

Ben Loy

From: Loy, Benjamin
Sent: Wednesday, September 03, 2008 2:31 PM
To: RICARDO DURAN
Cc: Loy, Benjamin; Zettwoch, Jeremy; Duda, Michael
Subject: Replacement Sony Lamps needed : HD0000005081201

Hi Rick,

Hope you're well. We need to order some replacement LMP-250 and LMP-260 lamps for our Sony FX series projectors.

Can you send us five LMP-250s and two LMP-260s. Please reference the ticket number in the subject line for billing.

Thanks!

Benjamin Loy, CTS | Coordinator | AV Support
 LEHMAN BROTHERS Business Support Services
 Phone: +1-212-526-9335

Help Desk Information

HD0000005081201

Ticket Details

Summary:* 745-28B-Lamp Life Low**Description:***

745-28B-Lamp Life Low

Category:*

Multimedia

Type:*

Projector / Projection TV

Item:*

Video - poor quality

Group:

Multimedia-AM

Individual:

Jeremy Zettwoch

Case Type:* Incident**Status:*** Assigned

Pending:

Closure Code:

Priority:* Medium

Escalated?: No

Requester Information

Login:*

chrima

Region:

USA

Source:*

Phone

Name:*

Christopher Ma

Site:

745 Seventh Avenue

Submitted By:

chrima

VIP

No

Department:

21814 Desktop-Eq

Urgency:

Low

Phone**Room:**

74S1415E02

Activity

Work Log History:

09/03/2008 01:56 PM gentkt_bw
 This ticket modified via ChangePortal by:jzettwoc:
 Projector has been checked, bulb has been ordered, will be replaced once bulb is in house, lamp meter has been reset, image is perfect.

09/03/2008 01:45 PM gentkt_bw
 This ticket modified via ChangePortal by:jzettwoc:
 Projector has been checked, bulb has been ordered, will be replaced once bulb is in house, lamp meter has been reset, image is perfect.

Create Date: 09/02/2008 16:18 EST
Assigned: 09/03/2008 07:49 EST

Attachments

This mess is inten only for the persc and confi use of the desig recip (s) name above. If you are not the inten recip of this mess you are heret

9/29/2008

Resolved:
Arrival Time: 09/02/2008 16:18 EST

File Name

notif:
that
any
revie
disse
distrib
or
copy
of
this
mess
is
strict
prohibi
This
comr
is
for
infor
purpo
only
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Related Items

Relate Assets	
	Asset Name

Relate Existing Help/Change/PCM/Task Tickets	
	Ticket Number

Selected Duplicates

Case Id	Summary	Status	Dup Id	Assigned to	Create Time
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of an offer to buy any financial product; an official confirmation of any transaction, or as an official statement of Lehman Brothers. Email transmission cannot be guaranteed to be secure or error-free. Therefore, we do not represent that this information is complete or accurate and it should not be relied upon as such. All information is subject to change without notice. ----- IRS Circular 230 Disclosure: Please be advised that any discussion of U.S. tax matters contained within this communication (including any attachments) is not intended or written to be used and cannot be used for the purpose of (i) avoiding U.S. tax related penalties or (ii) promoting, marketing or recommending to another party any transaction or matter addressed herein.



Invoice Total:	80.96
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51 of 78
INV# 11840**Eric Nelums**

From: "Loy, Benjamin" <benjamin.loy@lehman.com>
 To: <enelums@avservices.net>
 Sent: Wednesday, August 06, 2008 4:28 PM
 Subject: Service Call Needed - 745 7th Ave | HD0000004505799

Eric,

Please see description of the issue we're having at 745 7th Ave below. It may be sufficient to just send me the replacement cable and adapter and I can do the work myself, since the cable doesn't need to be pulled underneath the floor (both the camera and equipment rack are in the projection booth). Discuss with William Nunez as he's performed this repair a couple times in the past for us.

Give me a call if you need any clarification, thanks.

Benjamin Loy, CTS | Coordinator | AV Support
 LEHMAN BROTHERS Business Support Services
 Phone: +1-212-526-9335

Help Desk Information

HD0000004505799

Ticket Details

Summary:* 745 26B - Unable to control camera from Crestron

Description:*

745 26B - Unable to control camera from Crestron

Category:* Multimedia

Type:* Videoconference

Item:* Control - Cannot control locally

Group: Multimedia-AM

Individual: Benjamin Loy

Case Type:* Incident

Status:* Work In Progress

Pending

Closure Code:

Priority:* High

Escalated?: No

Requester Information

Login:*	beloy	Region:	USA	Source:*	Phone
Name:*	Benjamin Loy	Site:	745 Seventh Avenue 29340	Submitted By:	beloy
VIP	No	Department:	Multimedia Americas	Urgency:	High
Phone	2125269335	Room:	74S1314F03		

Activity

Work Log History:

08/05/2008 02:32 PM gentkt_bw
 This ticket modified via ChangePortal by:beloy:
 All connections appear secure and 9-pin serial connection solder points appear secure on Tandberg 3000 connection. Reaching out to AVS to have them diagnose or replace cable.

Ticket status changed to Work In Progress

05/09/2008 03:59 PM gentkt_bw
 This ticket modified via ChangePortal by:beloy:
 Ticket created by gentkt_bw and assigned to group Multimedia-AM.

Create Date: 05/09/2008 14:59 EST
 Assigned: 05/09/2008 14:59 EST
 Resolved:
 Arrival Time: 05/09/2008 14:59 EST

Attachments

File Name

Related Items

Relate Assets

Asset Name

This mess is inten only for the persc and confi use of the desig recip (s) name above. If you are not the inten recip of this mess you are heret notifi that any revie disse distri or copy of this mess is strict prohi This

9/29/2008

Relate Existing Help/Change/PCM/Task Tickets	
	Ticket Number

Selected Duplicates

	Case Id	Summary	Status	Dup Id	Assigned to	Create Time
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of an offer to buy any financial product, an official confirmation of any transaction, or as an official statement of Lehman Brothers. Email transmission cannot be guaranteed to be secure or error-free. Therefore, we do not represent that this information is complete or accurate and it should not be relied upon as such. All information is subject to change without notice. ----- IRS Circular 230 Disclosure: Please be advised that any discussion of U.S. tax matters contained within this communication (including any attachments) is not intended or written to be used and cannot be used for the purpose of (i) avoiding U.S. tax related penalties or (ii) promoting, marketing or recommending to another party any transaction or matter addressed herein.

9/29/2008

INVOICE
53 of 78

A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011841-IN

INVOICE DATE: 09/12/2008

SALESPERSON: RPR

CUSTOMER NO: L113/Z

SOLD TO:

LEHMAN BROTHERS INC.
1301 AVENUE OF THE AMERICAS
ATTN: DAVE DANTO, 9TH FLR.
NEW YORK, NY 10019

CONFIRM TO:
R13951

SHIP TO:

LEHMAN BROTHERS INC.
745 7TH AVENUE
ATTN: BEN LOY
NEW YORK, NY 10019

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS
HD0000004565661	AVS ON-SITE	R13951	NET 10 DAYS

ORDERED	SHIPPED	ITEM NO.	PRICE	AMOUNT
1.00	1.00	SERVICE DEPT-W NUNEZ	220.250	220.25
		ONSITE SERVICE DATE: 5/27/08 TECH: WILLIAM NUNEZ ROOM 24D - BLACK & WHITE VIDEO FROM SONY EVID CAMERA TO TANDBERG 3000- LOOSE PINS ON THE CONNECTOR, RE-SOLDERED.		
			Net Invoice:	220.25
			Freight:	0.00
			Sales Tax:	18.45
			Invoice Total:	238.70

0011841

Ricardo Duran

From: "Loy, Benjamin" <benjamin.loy@lehman.com>
To: "Rick Duran" <rduran@avservices.net>
Cc: "Danto, David" <david.danto@lehman.com>; "Duda, Michael" <michael.duda@lehman.com>;
"Camilo, Rafael" <rafael.camilo@lehman.com>
Sent: Thursday, May 22, 2008 12:48 PM
Subject: Service Calls

Hi Rick,

We need to place a service call for the following issues at 745 7th Ave:

HD00000004565661: 745 24D - Black & White video from Sony EVID Camera to Tandberg 3000

HD00000004330270: 745 15D - Echo Cancellation issues on VC.

HD00000004164074: 745 20C - Intermittent bursts of static heard through table mics.

HD00000004292537: 745 16C - Excessive noise from cooling fan on Extron switcher.

HD00000004453760: 745, 18A - Extron fan making noise

Let me know a good range of dates that you can send someone to address these issues and I'll look at room availability.

Thanks!

Benjamin Loy, CTS | Coordinator | AV Support
LEHMAN BROTHERS Business Support Services
Phone: +1-212-526-9335

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9/29/2008

INVOICE
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A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011842-IN

INVOICE DATE: 09/12/2008

SALESPERSON: RPR

CUSTOMER NO: L113/Z

SOLD TO:

LEHMAN BROTHERS INC.
1301 AVENUE OF THE AMERICAS
ATTN: ACCOUNTS PAYABLE
NEW YORK, NY 10019

CONFIRM TO:
1-212-526-9335

SHIP TO:

LEHMAN BROTHERS INC.
745 7TH AVE
ATTN: BEN LOY
NEW YORK, NY 10019

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS	
HD0000004684970	AVS ON-SITE	R14063	NET 10 DAYS	
ORDERED	SHIPPED	ITEM NO.	PRICE	AMOUNT
1.00	1.00	SERVICE DEPT-AVS ONSITE SERVICE DATE: 6/18/08 TECH: RUBEN PENA & CARLOS RODRIGUEZ CONFERENCE ROOM 26D - REPLACEMENT OF EXTRON 12x8 CROSSPOINT SWITCHER (OFE), REMOVE DEFECTIVE UNIT FOR SERVICING- THE OFE UNIT WAS ALSO DAMAGE THEY BOTH NEED TO GO OUT FOR REPAIRING. WE ASLO ADJUSTED AN ISSUE WITH A FAN ON A CLEARONE UNIT. I WAS ABLE TO REDUCE THE NOISE COMING OUT OF THE DAMAGE FAN.	540.000	540.00
2.00	2.00	REPAIR EXTRON MODEL #: CROSSPOINT 12x8 HVA SWITCHER SN: 524752 & 614973013 UNIT REPAIRED	500.000	1,000.00
1.00	1.00	FREIGHT OVERNIGHT (RUSH ORDER) SHIPPING APPLIED	58.190	58.19
1.00	1.00	SERVICE DEPT-W NUNEZ ONSITE SERVICE DATE: 6/25/08 TECH: WILLIAM NUNEZ INSTALLATION OF TWO (2) REPAIRED EXTRON 12x8 CROSSPOINT SWITCHERS- INSTALLED THE DESCRIBED UNITS. TESTED WITH CLIENT.	275.630	275.63



Net Invoice:	1,873.82
Freight:	0.00
Sales Tax:	152.06
Invoice Total:	2,025.88

INV# 11842

Eric Nelums

From: "Ricardo Duran" <rduran@avservices.net>
To: <enelums@avservices.net>
Sent: Wednesday, June 18, 2008 8:56 AM
Subject: Fw: HD0000004684970

----- Original Message -----

From: "Loy, Benjamin" <benjamin.loy@lehman.com>
To: "Ricardo Duran" <rduran@avservices.net>
Cc: "Duda, Michael" <michael.duda@lehman.com>; "Camilo, Rafael" <rafael.camilo@lehman.com>; "Diaz-Matos, Anthony" <anthony.diazmatos@lehman.com>
Sent: Tuesday, June 17, 2008 6:31 PM
Subject: HD0000004684970

Rick,

Per our phone conversation, please place a service call to have the 12X8 Extron Crosspoint Switcher removed for servicing in conf room 26D at 745 7th Ave. Please use the ticket number in the subject line above for reference.

I checked the 12x8 and only 8 of the inputs are labled. We have an OFE Crosspoint here that should work as a spare while you send the existing one out for service...but if you could have your service tech bring the 8x8 just in case that would be great.

Thanks,

Benjamin Loy, CTS | Coordinator | AV Support
LEHMAN BROTHERS Business Support Services
Phone: +1-212-526-9335

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9/29/2008

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9/29/2008

INVOICE
59 of 78

A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011843-IN

INVOICE DATE: 09/12/2008

SALESPERSON: RPR

CUSTOMER NO: L113/Z

SOLD TO:

LEHMAN BROTHERS INC.
1301 AVENUE OF THE AMERICAS
ATTN: DAVE DANTO, 9TH FLR.
NEW YORK, NY 10019

CONFIRM TO:
212-526-9335

SHIP TO:

LEHMAN BROTHERS INC.
745 7TH AVENUE
ATTN: BEN LOY
NEW YORK, NY 10019

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS		
HD0000004164074	AVS ON-SITE	R14003	NET 10 DAYS		
ORDERED	SHIPPED	ITEM NO.		PRICE	AMOUNT
1.00	1.00	SERVICE DEPT-W NUNEZ ONSITE SERVICE DATE: 5/27/08 TECH: WILLIAM NUNEZ INTERMITTENT BURST OF STATIC HEARD THROUGH TABLE MICS- VTC NEEDS A LINE TO MIC ADAPTER.		150.000	150.00
1.00	1.00	EQUIPMENT EXTRON MIC TO LINE ADAPTER		40.000	40.00
				Net Invoice:	190.00
				Freight:	0.00
				Sales Tax:	15.91
				Invoice Total:	205.91

60 of 78
* 0011843**Ricardo Duran**

From: "Loy, Benjamin" <benjamin.loy@lehman.com>
To: "Rick Duran" <rduran@avservices.net>
Cc: "Danto, David" <david.danto@lehman.com>; "Duda, Michael" <michael.duda@lehman.com>;
"Camilo, Rafael" <rafael.camilo@lehman.com>
Sent: Thursday, May 22, 2008 12:48 PM
Subject: Service Calls

Hi Rick,

We need to place a service call for the following issues at 745 7th Ave:

HD0000004565661: 745 24D - Black & White video from Sony EVID Camera to Tandberg 3000

HD0000004330270: 745 15D - Echo Cancellation issues on VC.

HD0000004164074: 745 20C - Intermittent bursts of static heard through table mics.

HD0000004292537: 745 16C - Excessive noise from cooling fan on Extron switcher.

HD0000004453760: 745, 18A - Extron fan making noise

Let me know a good range of dates that you can send someone to address these issues and I'll look at room availability.

Thanks!

Benjamin Loy, CTS | Coordinator | AV Support
LEHMAN BROTHERS Business Support Services
Phone: +1-212-526-9335

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9/29/2008

INVOICE
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A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011844-IN

INVOICE DATE: 09/12/2008

SALESPERSON: RPR

CUSTOMER NO: L113/Z

SOLD TO:

LEHMAN BROTHERS INC.
1301 AVENUE OF THE AMERICAS
ATTN: DAVE DANTO, 9TH FLR.
NEW YORK, NY 10019

CONFIRM TO:
212-526-9335

SHIP TO:

LEHMAN BROTHERS INC.
745 7TH AVENUE
ATTN: BEN LOY
NEW YORK, NY 10019

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS
HD0000004330270	AVS ON-SITE	R14002	NET 10 DAYS

ORDERED	SHIPPED	ITEM NO.	PRICE	AMOUNT
1.00	1.00	SERVICE DEPT-W NUNEZ	150.000	150.00
		<p>ONSITE SERVICE DATE: 5/27/08 TECH: WILLIAM NUNEZ</p> <p>ECHO CANCELLATION ISSUES ON VC- ADJUSTED AUDIO ECHO CANCELLATION. TESTED WITH CLIENT ALL IS WORKING PROPERLY.</p>		
			Net Invoice:	150.00
			Freight:	0.00
			Sales Tax:	12.56
			Invoice Total:	162.56

INV# 11844

Ricardo Duran

From: "Loy, Benjamin" <benjamin.loy@lehman.com>
To: "Ricardo Duran" <rduran@avservices.net>
Cc: "Loy, Benjamin" <benjamin.loy@lehman.com>; "Camilo, Rafael" <rafael.camilo@lehman.com>;
 "Duda, Michael" <michael.duda@lehman.com>
Sent: Wednesday, July 30, 2008 7:31 PM
Subject: 745 15D Issue: HD0000004330270

Rick,

The issue in 745 15D has gotten worse, now the ClearOne XAP800 appears to have a bad output that is blasting static into the VC unit's input.

How soon can you have someone on-site to diagnose and resolve? They should bring a spare XAP 800 to install if ours needs to be removed for repair.

Help Desk Information :HD0000004330270

=====

Ticket Details

=====

Summary :745 15D - Echo Cancellation issues on VC.
 Description :745 15D - Echo Cancellation issues on VC. A restart of the ClearOne did not resolve the issue. Checked Tandberg settings and Echo Cancellation Noise reduction is engaged.

Moved booking ID 633176 to 745 15A in order to facilitate that meeting.

Category :Multimedia
 Case Type :Incident
 Type :Videoconference
 Status :Work In Progress
 Item :Feedback
 Pending :
 Group :Multimedia-AM
 Closure Code :
 Individual :Benjamin Loy
 Priority :Medium
 Escalated? :No

=====

Requester Information

=====

Login :beloy
 Region :USA
 Source :Requester
 Name :Benjamin Loy
 Site :745 Seventh Avenue
 Submitted By :beloy
 VIP :No
 Department :29340 Multimedia Americas

9/29/2008

Urgency :High
Phone :2125269335
Room :74S1314F03

Activity

Work Log History :05/27/2008 06:35 PM gentkt_bw

This ticket modified via ChangePortal by:beloy:

AVS determined that the issue is due to the Tandberg 770 being fed a line level signal from the ClearOne into its Mic level input.

AVS techs made adjustments to minimize the issue and will return with a line-to-mic XLR adapter to eliminate the issue.

04/02/2008 06:45 PM gentkt_bw

This ticket modified via ChangePortal by:beloy:

Rafael and I managed to do some adjustments on the ClearOne in order to minimize the issue to the point where VCs can now be done out of this room.

Will switch this ticket to medium priority and will continue to address the issue when time allows.

04/02/2008 12:15 PM gentkt_bw

This ticket modified via ChangePortal by:beloy:

Will attempt further troubleshooting and issue recreation before contacting vendors.

Ticket status changed to Work In Progress

04/01/2008 07:42 PM gentkt_bw

This ticket modified via ChangePortal by:beloy:

Ticket created by gentkt_bw and assigned to group Multimedia-AM.

Create Date :04/01/2008 18:42 EST
Assigned :04/01/2008 18:42 EST
Resolved :
Arrival Time :04/01/2008 18:42 EST

Attachments

File Name :

Related Items

Related Assets

Asset Name :

Related Existing Help/Change/PCM/Task Tickets
Ticket Number :

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Selected Duplicates

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9/29/2008

INVOICE



A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011515-IN

INVOICE DATE: 08/01/2008

SALESPERSON: 0001

CUSTOMER NO: L113

SOLD TO:		SHIP TO:	
IMAGE PROCESSING SYSTEMS PO BOX 2339 c/o LEHMAN BROS. A/P DEPT. SECAUCUS, NJ 07096		LEHMAN BROTHERS 605 THIRD AVENUE ATTN: RAFAEL CAMILO NEW YORK, NY 10020	
CONFIRM TO:			

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS
TECHNICIANS	AVS ON-SITE	211	NET 10 DAYS

[illegible]

INVOICE



A-V SERVICES
99 FAIRFIELD RD
FAIRFIELD, NJ 07004
973-575-5222

INVOICE NUMBER: 0011805-IN

INVOICE DATE: 09/09/2008

SALESPERSON: 0001

CUSTOMER NO: L113

SOLD TO:		SHIP TO:	
IMAGE PROCESSING SYSTEMS PO BOX 2339 c/o LEHMAN BROS. A/P DEPT. SECAUCUS, NJ 07096		LEHMAN BROTHERS 605 THIRD AVENUE ATTN: RAFAEL CAMILLO NEW YORK, NY 10020	
CONFIRM TO:			

CUSTOMER P.O.	SHIP VIA	PROJECT/RP#	TERMS
TECHNICIANS	AVS ON-SITE	281	NET 10 DAYS

[illegible]

MASTER AGREEMENT FOR CONSULTING SERVICES

Consultant/Vendor: A-V Services, 99 Fairfield Road, Fairfield, NJ 07004

(Name of Agency)

Tax ID:

Telephone #: 973.575.5222

Fax #: 973.575.0857

Effective Date: August 8, 2005

This Master Agreement for Consulting Services ("Agreement") is made as of the Effective Date specified above between Lehman Brothers Inc., with an office at 745 Seventh Avenue, New York, New York 10019 ("Lehman"), and the Consultant specified above.

1. Scope of Services: Consultant agrees to provide, under the terms and conditions of this Agreement, the mutually agreed upon consulting services (the "Services") which are described on attachments to this Agreement, and substantially in the form of the attached Exhibit 1 hereto (each a "Schedule").

2. Schedules: Both time and materials and fixed price Schedules may be entered into hereunder. Lehman, its parent company and any of their subsidiaries and affiliated companies may enter into Schedules under this Agreement, and for purposes of any such Schedule shall be considered "Lehman" as that term is used herein. Schedules should be consecutively numbered for identification and once signed by both parties will be incorporated into and form a part of this Agreement. If there is a conflict between this Agreement and any Schedule, the terms of the Schedule will govern the provision of the Services involved. Each Schedule should include a full and complete description of the Services to be performed, the deliverables, documentation or other materials to be produced (the "Deliverables"), the schedule for completion of each of the foregoing, the applicable fixed price or time and materials charges, and such additional information as the parties agree upon.

3. Work Policy/Personnel:

(a) For each Schedule, each party will designate a Project Manager ("Project Manager") as the main interface between them. The scope and specific conduct of Consultant's Services must be coordinated with Lehman's Project Manager at all times. Consultant will ensure the continuity of any individual expected to assist in the performance of Services or expected to work on Lehman premises ("Assigned Contractor"). There will be no charge to Lehman for any replacement personnel assigned by Consultant until Lehman confirms that each such replacement has acquired the necessary orientation and background to make a productive contribution.

(b) Every two (2) weeks (or other period specified in the applicable Schedule), Consultant will submit written status reports describing its activities and accomplishments during the preceding reporting period, including: the current status of Services (with an explanatory narrative and details of particular activities when appropriate); and for time and materials engagements, resources used since the last report, and for fixed price engagements percentage completion of project, and a cumulative total, including in each case where applicable fees, time

and materials expended against budget since the effective date of the Schedule; and the identification of any problems and actions taken to resolve them, including any impact on project scheduling. Upon request, Consultant will meet with Lehman personnel at no additional charge to review the status of Consultant's activities.

(c) Lehman will provide working space, resources and materials only as specified in the applicable Schedule. Consultant personnel will observe and comply with Lehman's applicable policies and procedures (including without limitation, as to physical and electronic security), working hours and holiday schedules, as modified from time to time in Lehman's discretion. Consultant will minimize any disruption to Lehman's normal business operations. Upon Lehman's request, Consultant will promptly require any Assigned Contractor to provide to Lehman a completed background and security questionnaire in the form of Exhibit 2, as the same may be revised by Lehman from time to time (including both background information and fingerprint specimens) and to undergo drug testing. Notwithstanding anything to the contrary in this Agreement, Lehman may terminate the applicable Schedule or may require Consultant immediately to terminate the assignment of any Assigned Contractor if such person does not execute a Non-Disclosure Agreement ("NDA") in the form attached as Exhibit 3 or does not promptly provide complete information (and fingerprint specimens) as provided in Exhibit 2 or does not undergo drug testing or if, in the sole judgment of Lehman (i) the results of the background investigation are unsatisfactory; (ii) any background information provided by such individual is inaccurate; (iii) any background information provided by such individual cannot be verified to Lehman's satisfaction; or (iv) the results of the drug testing are unsatisfactory. Nothing contained in this Agreement shall be construed to create any obligation on the part of Lehman to disclose to Consultant or its personnel the reasons for its determination in this regard, or share any information obtained through its background investigation or drug testing, except to the extent otherwise required by law.

(d) If any Assigned Contractor is unacceptable to Lehman, as determined by Lehman in its discretion, Lehman will notify Consultant and Consultant will immediately, at Lehman's option, (i) terminate the assignment of such Assigned Contractor or (ii) take appropriate corrective action as the employer of the Assigned Contractor. If such corrective action under (ii) does not result in immediate and sustained improvement, as determined by Lehman in its sole discretion, Lehman will so notify Consultant and Consultant will immediately terminate the assignment of such Assigned Contractor. Unless otherwise consented to by Lehman in writing, Consultant will not engage or hire, or solicit for employment or engagement as a contractor, any Lehman personnel while Consultant is performing Services for Lehman and for a period of six (6) months thereafter.

(e) Consultant agrees and represents that it is an independent contractor and its personnel (including any Assigned Contractor) are not Lehman's agents or employees for federal, state and local tax purposes or any other purposes whatsoever, and are not entitled to any compensation from Lehman or any Lehman employee benefits. Consultant acknowledges and agrees that its personnel (including any Assigned Contractor) are solely employees of Consultant and that, as their employer, Consultant shall be solely responsible for the recruitment, hiring, training, utilization, assignment, re-assignment, promotion, discipline, termination, or other employment-related activities concerning such personnel. Consultant assumes sole and full responsibility for

the acts of its personnel and shall indemnify and save harmless Lehman, Lehman's affiliates and their successors, officers, directors and employees ("Indemnitees") from damage, loss, liability costs and expenses (including reasonable attorneys' fees) (collectively, "Loss") with respect to any and all claims on account of any act or lack of action on the part of Consultant or its personnel, including but not limited to any liability or damages resulting from breach of any duty or theft of material or Services by any such person, provided however, that Consultant's obligation to indemnify shall not apply to any loss or liability caused solely by the misconduct or negligence of Lehman's employees or of other individuals not directly employed or engaged by Consultant. Notwithstanding the foregoing, Consultant shall indemnify and hold harmless Indemnitees with respect to claim, loss or liability of any kind (including reasonable attorneys' fees) relating to or arising out of (i) Consultant's actions as an employer of its personnel (including any Assigned Contractor), (ii) any assertion that Indemnitees should be deemed the "employer" or "joint employer" of any of Consultant's personnel (including any Assigned Contractor), or (iii) any claim arising from Consultant's failure to comply with applicable laws. Consultant represents that each Assigned Contractor is an employee of Consultant and that Consultant will withhold and pay all applicable income and payroll taxes with respect to such personnel. Consultant and its personnel have no authority to make commitments or enter into contracts on behalf of, bind or otherwise obligate Lehman in any manner whatsoever. Consultant, and not Lehman, is solely responsible for the compensation of personnel assigned to perform Services hereunder, and payment of workers' compensation, disability and other similar benefits, unemployment and other similar insurance, for withholding income and payroll taxes and for verifying the work eligibility of each Assigned Contractor, including the completion and maintenance of Form I-9 (for purposes of determining authorization to work in the United States).

4. Acceptance: Each Deliverable shall be subject to a verification of acceptability by Lehman("Acceptance") in accordance with the procedures set out in this Section 4. Unless otherwise agreed to in writing by the parties, the acceptability of any Deliverable will be based on Lehman's determination that the Deliverable performs and provides functionality in accordance with the applicable Schedule (or if the Schedule fails to provide standards for any particular functionality, Lehman's reasonable satisfaction with the Deliverable or functionality, as applicable). If any Deliverable is not acceptable, Lehman will notify Consultant specifying its reasons in reasonable detail, and Consultant will, at no additional cost, promptly conform the Deliverable to the Schedule or Lehman's reasonable satisfaction, as applicable. If within ten (10) days of notification by Lehman (or such other time period as the parties may agree in writing), any Deliverable is still not acceptable, Lehman may, at its option: (i) terminate the applicable Schedule, in whole or in part, and receive a prompt refund of all fees for the portion of the Schedule so terminated and any other Deliverables that are unusable as a result of such rejection; or (ii) without prejudice to Lehman's right to implement (i) above, extend the time for Consultant to correct the affected Deliverable. When any Deliverable is acceptable to Lehman, Lehman will notify Consultant in writing of its Acceptance.

5. Ownership of Intellectual Property:

(a) Consultant will promptly make a complete written disclosure ("Disclosure Statement") to Lehman of each invention, discovery, device, or procedure whether patentable or not (hereinafter referred to as "Disclosed Subject"), conceived or first actually reduced to practice, solely or jointly, by Consultant, Lehman, or their respective employees and agents as a result of the Services performed hereunder. Each Disclosure Statement will be deemed a Deliverable hereunder. As to each such Disclosed Subject, Consultant will specifically point out in the Disclosure Statement the features or concepts which Consultant believes to be novel, non-obvious, or an improvement upon existing practice.

(b) Consultant acknowledges that Lehman will have exclusive, unlimited ownership rights to the product of all work performed under each Schedule and all Deliverables prepared or developed as a result of Services, both as individual items and as a combination of components and whether or not the Schedule is completed, including, without limitation, any Disclosed Subject. All of the foregoing will be deemed to be work made for hire and made in the course of Services rendered and shall belong exclusively to Lehman, with Lehman having the sole right to obtain, hold and renew, in its own name and for its own benefit, patents, copyrights, registrations and other appropriate protection. To the extent that exclusive title and ownership rights may not originally vest in Lehman as contemplated hereunder, Consultant hereby irrevocably assigns, transfers and conveys to Lehman all right, title and interest therein. Consultant and its personnel will give Lehman, and any Lehman designee, all reasonable assistance and execute all documents necessary to assist or enable Lehman to perfect, preserve, register and record its rights in any such Deliverables and Disclosed Subjects. Consultant will, immediately upon request of Lehman, or upon the termination, cancellation or expiration of each Schedule or this Agreement, turn over to Lehman all Deliverables prepared or developed as a result of this Agreement or any Schedule, and any Lehman documents or other materials held by or on behalf of Consultant, together with all copies thereof. Consultant will enter into written agreements with its Assigned Contractors as may be necessary to ensure Lehman's rights under this Section 5(b).

6. Pricing and Terms of Payment:

(a) The applicable fixed prices or time and materials charges will be specified on the Schedule. All time and materials charges will be subject to the applicable Early Payment Discount as set forth in Section 6(d). In no event will charges for the Services exceed Consultant's applicable standard published rates. Consultant's daily billing rate for time and materials charges is based on a minimum eight (8) hour work day (a "Professional Day"). For Services performed on a time and materials basis, any hours worked in excess of a Professional Day in any one day or on Saturdays, Sundays or holidays, shall be at no additional cost unless specifically authorized in advance in writing by Lehman's Project Manager. Lehman also agrees to pay for reasonable supply, material and travel costs and expenses required and actually incurred in the performance of Services in accordance with Lehman's expense policy, provided that Consultant has: (i) obtained Lehman's prior written approval; (ii) detailed such costs and expenses in a form acceptable to Lehman and approved them in accordance with Consultant's own internal expense policies; and (iii) submitted supporting documentation satisfactory to

Lehman. Lehman will not reimburse Consultant for normal commutation expenses or for travel and living expenses incurred by any Assigned Contractor performing Services at a Lehman facility located in the same metropolitan area as that of such Assigned Contractor's home base. Air transportation reimbursable hereunder will be coach-economy. Entertainment by or on behalf of Consultant will be at no cost to Lehman. Accommodations will be subject to Lehman's prior written approval.

(b) Lehman will pay all sales, use, value added or similar taxes, exclusive of corporate franchise taxes, or taxes based on Consultant's income or personnel.

(c) Unless another payment schedule is specified on the Schedule, Consultant shall invoice Lehman (i) upon Lehman's Acceptance of the Deliverables, or (ii) monthly in arrears, for Services provided on a time and materials basis and for expenses incurred in accordance with Section 6(a). Consultant will submit to Lehman's Project Manager the amounts to be invoiced for review prior to actual invoicing. For Services performed on a time and materials basis, Consultant will also submit time reports to Lehman showing the hours worked by its Assigned Contractors, with copies of individual personnel time tracking sheets. Invoices are due within thirty (30) days of Lehman's receipt of Consultant's invoice, except for any disputed amounts.

(d) Lehman will receive an early payment discount (the "Early Payment Discount") on all charges incurred under this Agreement as described in this Section 6(d). If Lehman transmits payment to Consultant on or before the tenth business day after Lehman's receipt of invoice, the Early Payment Discount will be 3% of the invoiced amount. If Lehman transmits payment to Consultant within eleven (11) to fifteen (15) business days of Lehman's receipt of invoice, the Early Payment Discount will be 2% of the invoiced amount. If Lehman transmits payment to Consultant within sixteen (16) to twenty (20) business days of Lehman's receipt of invoice, the Early Payment Discount will be 1% of the invoiced amount. If Lehman transmits payment to Consultant later than twenty (20) business days after Lehman's receipt of invoice, the Early Payment Discount shall not apply to such invoice.

(e) Consultant warrants and represents that the prices and the terms and conditions with respect to all Deliverables and Services (the "Products") provided pursuant to this Agreement are comparable to or better than the prices and terms and conditions offered prior to and as of the Effective Date by Consultant to any of its commercial customers who are similarly situated to Lehman with respect to types and volumes of Products purchased. If at any time during the term of this Agreement, Consultant contracts with any customer for products identical or similar to the Products at a price lower than the price set forth herein, then this Agreement will be deemed to be automatically amended, effective as of the effective date of the more favorable agreement, to provide the lower price to Lehman. For the avoidance of doubt, any violation of this Section 6(e) will be a material breach of this Agreement.

(f) Consultant will maintain complete and accurate accounting records in connection with Services performed and materials provided hereunder, in accordance with generally accepted accounting principles, to substantiate its charges hereunder. Such records shall include, without limitation, payroll records, attendance cards, and job summaries. Consultant will provide

Lehman or its designees access to such records for audit purposes for three (3) years from the date of final payment under each Schedule.

7. Warranties: Consultant warrants that: (a) it has the authority to enter into this Agreement and perform Services and provide materials, information and Deliverables hereunder and that its obligations hereunder are not in conflict with any other Consultant obligations; (b) each of its employees has the proper skill, training and background necessary to accomplish their assigned tasks; (c) all Services will be performed in a high quality, professional manner by qualified personnel, and are and at all times will be, with respect to quality, timeliness and qualification of personnel performing the Services, comparable to or better than services offered by Consultant to any of its commercial customers who are similarly situated to Lehman Brothers with respect to types and volumes of services purchased; (d) neither any Deliverables, nor the performance of any Services do or will violate, infringe or misappropriate any patent, published patent application, copyright, trademark, service mark, trade secret or other intellectual property or industrial property rights of any third party or the laws or regulations of any governmental or judicial authority and Lehman shall receive free and clear title to all works, materials, information and Deliverables prepared and/or developed in connection with this Agreement; (e) Lehman shall have the right to use for its own purposes, any ideas, methods, techniques, materials and information developed as a result of the Services without restriction, liability or obligation, except as may be specified herein; and (f) at the time of acceptance, each deliverable will conform to its specifications and Lehman's requirements and that for ninety (90) days following Lehman's acceptance, Consultant shall correct and repair, at no cost to Lehman, any defect, malfunction or nonconformity which prevents such deliverable from conforming and performing as warranted.

8. LIMITATION OF LIABILITY: UNDER NO CIRCUMSTANCES WILL EITHER PARTY BE LIABLE FOR LOST PROFITS OR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES OF ANY KIND, HOWSOEVER CAUSED; PROVIDED THAT THE FOREGOING LIMITATION ON LIABILITY WILL NOT APPLY TO (A) CONSULTANT'S INDEMNIFICATION OBLIGATIONS, (B) CONSULTANT'S BREACH OF ITS CONFIDENTIALITY OBLIGATIONS OR (C) LOSS OF OR DAMAGE TO DATA ACCESSIBLE BY THE LICENSED SOFTWARE OR ANY DELIVERABLE CAUSED BY CONSULTANT OR A FAILURE OF THE LICENSED SOFTWARE OR ANY DELIVERABLE.

9. Term and Termination:

(a) This Agreement shall commence as of the Effective Date above and shall continue in full force and effect thereafter unless and until terminated in accordance with the provisions of this Agreement.

(b) Except as provided in Section 9(c), in the event of any material breach of this Agreement by either party, the non-defaulting party may terminate this Agreement, in whole or in part, by giving thirty (30) days' prior written notice; provided, however, that this Agreement will not terminate at the end of the thirty (30) day notice period if the party in breach has cured the breach of which it has been notified prior to the expiration of the thirty (30) day period.

(c) In the event that Lehman fails to make payment of any undisputed, invoiced amounts due hereunder, and such failure continues for a period of thirty (30) days after Lehman's receipt of written notice thereof, Consultant will have the right to terminate the Schedule to which the payment default relates upon an additional sixty (60) days' prior written notice unless the payment default has been cured before the end of such sixty (60) day period.

(d) Notwithstanding any provision of this Agreement to the contrary, Lehman may terminate this Agreement or any Schedule upon five (5) days' prior written notice. Lehman agrees to pay Consultant for Services performed up to the effective date of termination at the agreed upon rates; provided that in the event that Lehman finds any of the Services to be unacceptable for cause, including but not limited to a determination that Consultant is not qualified to perform, Lehman may terminate the applicable Schedule or this Agreement immediately without prior written notice to Consultant and without payment for Services inadequately performed. Notice of termination of any Schedule will not be considered notice of termination of this Agreement unless specifically stated in the notice.

(e) Either party may terminate Services in whole or in part immediately upon notice if the other party (i) is liquidated, dissolved, or adjudged to be in a state of bankruptcy or receivership, (ii) is insolvent, unable to pay its debts as they become due, or makes an assignment to or for the benefit of its creditors, or (iii) ceases to conduct business for any reason on an on-going basis leaving no qualified successor to perform its obligations hereunder.

(f) In the event that Lehman terminates this Agreement in whole or in part pursuant to Section 9(b) or Section 9(e): (i) Lehman may, at its sole option (A) return the Deliverables, in whole or in part, at Consultant's expense, and destroy all copies thereof, and Consultant will promptly refund any fees paid for such Deliverables (including without limitation, fees paid for the Services), or (B) keep the Deliverables, in whole or in part, upon payment of the applicable portion of the fees incurred as of the date of such termination; and (ii) Consultant will promptly issue a refund of any prepaid fees unearned as of the date of such termination.

(g) In addition to the termination rights set out in this Section, Lehman will be entitled to terminate any Services in accordance with Section 3(c) and Section 4.

10. Confidential Information:

(a) "Confidential Information" means any information obtained by Consultant that relates to the past, present or future business activities of Lehman, its subsidiaries and affiliates or their respective employees, customers or third party contractors, including any information relating to the plans, pricing, methods, methodologies, processes, financial data, lists, Intellectual Property Rights, customer information, apparatus, statistics, programs, research, development, information technology, the terms and existence of this Agreement or related information.

(b) Confidential Information does not include information that is (i) previously known to Consultant, free from any obligation to keep it confidential, (ii) publicly disclosed by Lehman either prior to or subsequent to the receipt by Consultant of such information, (iii) independently

developed by Consultant without any access to the Confidential Information, or (iv) rightfully obtained by Consultant from a third party lawfully in possession of the Confidential Information who is not bound by confidentiality obligations to Lehman.

(c) Consultant will hold all Confidential Information in confidence for Lehman and, except as set forth in this Agreement or as otherwise may be authorized by Lehman in writing, Consultant will not disclose to any person, firm or enterprise, or use for its own benefit, any Confidential Information. Consultant may disclose Confidential Information to its employees solely as required in order for Consultant to perform its obligations under this Agreement. Consultant may disclose Confidential Information if required to do so under applicable law, rule or order; provided that Consultant, where reasonably practicable and to the extent legally permissible, provides Lehman with prior written notice of the required disclosure so that Lehman may seek a protective order or other appropriate remedy; and provided further that Consultant discloses no more Confidential Information than is reasonably necessary in order to respond to the required disclosure.

(d) At any time at the request and option of Lehman and in the event of termination or expiration of this Agreement, Consultant agrees to promptly: (a) return to the disclosing party the Confidential Information and/or Lehman Sensitive Data (as defined in Section 10(g) below), as applicable; or (b) destroy or permanently erase (on all forms of recordation) the Confidential Information and/or Lehman Sensitive Data (as defined in Section 10(g) below), as applicable and, if requested by the Lehman, acknowledge in writing that all such Confidential Information and/or Lehman Sensitive Data, as applicable, has been destroyed or permanently erased. Notwithstanding the foregoing, Consultant may retain copies of the Confidential Information and/or Lehman Sensitive Data, as applicable, to the extent required to comply with applicable legal and regulatory requirements, provided, however, that such Confidential Information and/or Lehman Sensitive Data, as applicable, will remain subject to the terms and conditions herein.

(e) In the event of a breach or threatened breach of the provisions of this Section, Lehman may have no adequate remedy in money or damages and, accordingly, may seek an injunction against such breach.

(f) Consultant hereby acknowledges that Lehman is subject to certain privacy and information security laws and regulations, pursuant to which Lehman is required to ensure that Consultant appropriately safeguards personal or financial information regarding Lehman's former, current or prospective clients or employees ("Lehman Sensitive Data"). To the extent that Consultant receives any Lehman Sensitive Data as a result of any exchange of information under this Agreement, and notwithstanding anything to the contrary contained in this Agreement, Consultant agrees that it will (i) not disclose or use any Lehman Sensitive Data except to the extent necessary to carry out its obligations under this Agreement and for no other purpose, (ii) not disclose Lehman Sensitive Data to any third party, including, without limitation, its third party service providers without the prior written consent of Lehman and subject to the further requirements of this Section, (iii) employ administrative, technical and physical safeguards to prevent unauthorized use or disclosure of Lehman Sensitive Data, (iv) promptly provide such information regarding its privacy and information security systems, policies and procedures as Lehman may request relating to its due diligence and oversight obligations under applicable laws

and regulations, and (v) notify Lehman as soon as practicable following any actual or apparent theft, unauthorized use or disclosure of any Lehman Sensitive Data. With respect to any third party provided access to Lehman Sensitive Data pursuant to subsection (ii) of this Section, Consultant will enter into a written agreement with such third party requiring safeguarding of Lehman Sensitive Data in a manner no less restrictive than Consultant's obligations under this Agreement, and including those affirmative obligations described in this Section.

(g) Consultant will, in advance, require each Assigned Contractor and each of its personnel who obtains or is in a position to obtain any Confidential Information to execute an NDA in the form attached hereto as Exhibit 3. Consultant will provide Lehman with a true copy of each such NDA upon request. Consultant further agrees to take any other steps reasonably required or appropriate to ensure compliance with the obligations set forth herein.

11. Insurance:

(a) Consultant agrees to obtain and maintain and keep in full force and effect, at Consultant's expense, the following forms of insurance with the minimum limits of insurance stated below:

Form of Insurance	Minimum Limits of Insurance
(i) Disability	As required by law
(ii) Unemployment	As required by law
(iii) (1) Workers Compensation and (2) Employers Liability	Statutory \$1,000,000 per occurrence (BI/disease)
(iv) Professional Liability. Such insurance should be endorsed to cover Services provided by subcontractors if any.	\$5,000,000 per occurrence and aggregate
(v) Commercial General Liability on an occurrence basis, including premises operations, products and completed operations, contractual liability, and personal and advertising injury coverages, naming Lehman as an additional insured by endorsement to the policy.	\$1,000,000 per occurrence and aggregate
(vi) Commercial Automobile Liability covering all leased, owned and non-owned vehicles and naming Lehman as an additional insured by endorsement to the policy.	\$1,000,000 per occurrence combined single limit for bodily injury and property damage liability
(vii) Umbrella Liability on a follow form basis	\$4,000,000 per occurrence and aggregate excess of the Commercial General Liability and Commercial Automobile Liability Insurance
(viii) Fidelity Bond, including third party liability or client coverage and naming Lehman as a loss payee by endorsement to the policy.	\$5,000,000 per occurrence and aggregate

(b) All insurance coverage required herein will provide primary coverage for all losses and damages caused by the perils or causes of loss covered thereby. Consultant agrees to have included in each of the insurance policies required herein a waiver of the insurer's rights of subrogation against Lehman.

(c) Each insurance policy will be maintained with an insurer having a rating of at least an "A-" in the most currently available Best's Insurance Reports and will provide for at least thirty (30) days' prior written notice to Lehman in the event of any modification or cancellation. Consultant will furnish Lehman with certificates of insurance in satisfactory form, evidencing its compliance with these provisions.

12. Indemnification.

(a) Consultant will defend, indemnify and hold harmless the Indemnitees from Loss arising from any claim or action alleging injury to persons or property caused by the fault or negligence of Consultant's officers, personnel (including, without limitation, Consultant's Assigned Contractors), agents or representatives.

(b) Consultant will defend, indemnify and hold harmless Indemnitees from Loss arising from any breach of the confidentiality obligations by Consultant, its officers, personnel (including, without limitation, Consultant's Assigned Contractors), agents and representatives.

(c) Consultant will not settle or otherwise dispose of any indemnified claim or action in a manner adversely affecting any Product or the rights of Lehman Brothers, or imposing liability or obligation on an Indemnatee, without Lehman Brothers' prior written consent.

13. GOVERNING LAW & INTERPRETATION: THIS AGREEMENT WILL BE GOVERNED BY AND CONSTRUED UNDER THE LAWS OF THE STATE OF NEW YORK EXCLUDING ITS CONFLICT OF LAWS RULES. THE PARTIES IRREVOCABLY SUBMIT TO THE EXCLUSIVE JURISDICTION OF THE COURTS OF THE STATE OF NEW YORK AND THE UNITED STATES DISTRICT COURT LOCATED IN THE BOROUGH OF MANHATTAN, NEW YORK, NEW YORK, AND THE APPELLATE COURTS THEREOF.

14. No Publicity: Consultant will not use the name or marks, refer to, or identify "Lehman Brothers" or any Lehman affiliate in publicity releases, promotional or marketing materials, announcements, customer listings, testimonials, or advertising.

15. Force Majeure: Neither party to this Agreement will be liable for any delay or failure to perform its obligations hereunder caused by an event of natural disaster, casualty, acts of God, riots, terrorism, governmental acts or such other event of similar nature that is beyond the reasonable control of the party seeking to rely on this Section 17 to excuse its delay or failure; provided, however, that such party will not have contributed in any way to such event. Consultant will maintain commercially reasonable disaster recovery measures to prevent or cure the delay or failure. If the delay or failure continues beyond ten (10) calendar days, Lehman may

terminate this Agreement in whole or in part with no further liability, and shall receive a pro-rata refund of any prepaid fees unearned as of the time of termination.

16. Assignment: Neither this Agreement nor any part hereof may be assigned (whether by operation of law or otherwise) by either party without the other party's prior written consent and any such assignment will be void. Notwithstanding the foregoing, Lehman may assign this Agreement or any of its rights or obligations hereunder upon written notice to Consultant, to any of its affiliated companies or to an entity with or into which it is merged or consolidated or to which it sells all or substantially all its capital stock or assets. This Agreement will be binding upon the parties' respective successors and assigns. Without limiting the foregoing, Consultant will not subcontract any Services without Lehman's prior written consent. If Lehman consents to subcontracting, Consultant will remain primarily liable for the performance of such obligations, and will be responsible for the acts and omissions of its permitted subcontractors as if such acts and omissions were those of its employees.

17. Notice: All notices relating to this Agreement will be in writing and delivered personally, by overnight delivery Service or first class prepaid mail with return receipt requested to (a) in the case of Consultant, its address as first set forth above and (b) in the case of Lehman, to Director of Global Procurement Services, 745 Seventh Avenue, New York, New York 10019, with a copy marked to the attention of the General Counsel at the same address. Invoices will be sent to: Lehman Brothers Inc., Technology Expense, 70 Hudson Street, 10th Floor, Jersey City, New Jersey 07302-4585. Any notice hereunder will be effective upon receipt by the party to which such notice is addressed.

18. Entirety: This Agreement (including Exhibit 1, Exhibit 2, Exhibit 3 and each Schedule that is executed by the parties in accordance with Section 1, each of which is hereby expressly incorporated by reference herein) is the entire agreement of the parties and supersedes all previous and contemporaneous communications, presentations, proposals, or agreements regarding the subject matter hereof. This Agreement cannot be amended or waived except by a physical writing manually signed by both parties. With respect to any Assigned Contractor, any limitation on freedom of movement of such Assigned Contractor, as may be memorialized in any writing between Consultant and the Assigned Contractor, will be inoperative and unenforceable with respect to Lehman and will be superseded by the provisions of this Agreement. Terms contained in any documentation that purport to address the legal rights or obligations of the parties or otherwise conflict with this Agreement shall be of no force or effect. All shrink wrap and click wrap licenses that purport to govern the use of any Service or Deliverable provided by Consultant to Lehman pursuant to this Agreement or otherwise shall be void.

19. Waiver; Remedies Non-Exclusive. No failure or delay on the part of any party in exercising any right or remedy provided in this Agreement will operate as a waiver thereof, nor will any single or partial exercise of or failure to exercise any such right or remedy preclude any other or further exercise thereof or the exercise of any other right or remedy provided herein or at law or in equity. Except as expressly provided herein, no remedy specified in this Agreement is intended to be exclusive of any other remedy, and each and every remedy will be cumulative and in addition to every other right or remedy provided herein or available at law or in equity.

20. Enforceability. If any provision of this Agreement is held to be unenforceable, the remaining provisions of this Agreement will be unimpaired and will remain in full force and effect.

21. Counterparts. This Agreement may be executed in one or more counterparts, each of which will be deemed an original, but all of which together will constitute one and the same instrument.

22. Facsimile Copy. A facsimile of a signed copy of this Agreement or other copy made by reliable mechanical means may be relied upon as an original. If there is any inconsistency between the facsimile and a subsequently received hard copy, the facsimile will control.

23. Headings. The headings in this Agreement are for purposes of reference only and will not in any way limit or affect the meaning or interpretation of any of the terms hereof.

24. Survival. Section 3(e), Section 5, Section 6(f), Section 7, Section 8, Section 9(b) – 9(g), Section 10, Section 12, Section 15, Section 16, and Section 19-26 will survive any termination of this Agreement.

The parties have caused this Agreement to be executed by their respective authorized representatives.

CONSULTANT-VENDOR (AGENCY)

By: 

Name: Ralph Capria
(Type or Print)

Title: President

Date: 9-1-05

LEHMAN BROTHERS INC.

By: 

Name: David Ambard
(Type or Print)

Title: SVP

Date: 9/29/05